AEON CREDIT SERVICE INDIA PVT. LTD.		
ANNUAL REPORT		
28 <sup>TH</sup> JUNE, 2024		
MUMBAI, INDIA		



Address: Unit No. TF-A-01, 3rd Floor, A wing, Art Guild House, Phoenix Marketcity, LBS Marg, Kurla (West), Mumbai – 400 070.Tel. No. 022 6266 4800, Fax no. 022 6266 4999

CIN: U66000MH2011FTC214516, E-mail: corporate@aeoncredit.co.in, Website: www.aeoncredit.co.in

### **DIRECTORS' REPORT**

To.

The Members of AEON CREDIT SERVICE INDIA PRIVATE LIMITED

The Directors take pleasure in presenting the Thirteenth Annual Report of your Company together with Audited Financial Statements for the year ended March 31, 2024. As required under the Ministry of Corporate Affairs' General Circular 08/2014 No. 1/19/2013-CL-V dated April 4, 2014, the Financial Statements and other reports required to be attached to the Annual Report for FY 2023-24 are governed by the relevant provisions, schedules, rules of the Companies Act, 2013.

### FINANCIAL PERFORMANCE SUMMARY:

Particulars	Year ended 31 <sup>st</sup> March, 2024 (from 1 <sup>st</sup> Apr. 2023 to 31 <sup>st</sup> Mar. 2024) (In Rupees)	Year ended 31st March, 2023 (from 1st Apr. 2022 to 31st Mar. 2023) (In Rupees)
Gross Income	1,191,599,303	707,584,018
Expenditure	(1,242,284,567)	(733,050,327)
Profit / (Loss) Before Depreciation & Tax	(50,685,264)	(25,466,309)
Less: Depreciation	(39,276,594)	(55,882,234)
Less: Provision for Taxation (Including Deferred Tax) Less: Provision for Proposed Dividend (Including Dividend Tax)	-	-
Net Profit / (Loss) After Tax	(89,961,858)	(81,348,543)
Balance carried to Balance Sheet	(89,961,858)	(81,348,543)

### **OPERATIONS & PERFORMANCE:**

As at March 2024, the Company recorded total sales of INR 5.52 billion and a revenue of INR 1.19 billion with  $63.61\,\%$  and 68.40% growth respectively against the same period last year. In the financial year 2023-24, we reached INR 5.52 billion in sales, compared to INR 3.37 billion in the previous year, exceeding the budget by 10% (vs LY 64%) by focusing on strengthening dealer relationships and building loyalty among them.

During the period under review, we focused on increasing the Personal Loan (PL) business, with 5% of the total product-wise contribution coming from PL business during the financial year. We also started enrolling Direct Selling Agents (DSA). By the end of FY 23-24, we had enrolled 32 DSAs, generating approximately INR 20.09 million PL business.

During the period under review, we have also made substantial progress in expanding our dealer network, by developing 272 dealers, bringing the total number of empaneled dealers to 1281. Our active dealer count stands at an impressive approx.48% which will help the company in achieving the Sales Volume in FY 2024-25.

During the period under review, we launched Sales Force Customer Onboarding Module with all the active dealers. We are enhancing the digital presence and offering an improved user experience. The pilot launch







Address: Unit No. TF-A-01, 3rd Floor, A wing, Art Guild House, Phoenix Marketcity, LBS Marg, Kurla (West), Mumbai – 400 070.Tel. No. 022 6266 4800, Fax no. 022 6266 4999

CIN: U66000MH2011FTC214516, E-mail: corporate@aeoncredit.co.in, Website: www.aeoncredit.co.in

of the AEON Fast App for pre-approved loans took place on March 2024. We tied up with CAMS, the Account Aggregator for customer financial details, which helps to reduce the manipulation of Banking details for the Personal Loan Business.

During the period under review, the implementation of M Collect was done and manual receipt updation for cash collection was done on real-time basis. We Tied-up with Vahan vendor to streamline and automate PDD Management, leading to a reduction in manual efforts. We also implemented Aadhar-based e-NACH in January 2024, reducing manual intervention and paperwork associated with physical NACH. The contribution of e-NACH increased from 50% to 70% across pan-India.

During the period under review, extensive campaigns were conducted for lead generation through the website, Facebook, and Instagram, resulting in a business generation of approximately 60 million. Brand building for AEON Personal Loan was carried out through outdoor campaigns, including Railway Station Campaigns, Mahada Society Campaigns, and Marketplace campaigns.

During the year under review, we relocated from our existing We work office space in Bangalore to new premises at Cunningham Road as per the expansion plan of the company.

Maintaining the quality of the portfolio has been a priority for us. During the year under review, we have consistently achieved D0 collections above 98.35%, indicating strong repayment behavior from borrowers. We have managed to control the net non-performing assets (NPAs) at 1.50% even after settling around INR 5.52 billion in sales.

The bad debt expenses was recorded at INR 22.87 million. Despite having better sales and revenue during FY 2023-24, the company recorded a net loss amounting to INR 89.96 million as against INR 81.34 million in the previous year.

### **FUTURE OUTLOOK AND BUSINESS PLANS:**

The management is making significant progress in implementing digital onboarding of merchants and Sales/Merchants Dashboards, facilitating a complete online process for merchant enrollment and real-time updates on Target versus Achievement, application status of merchants, and promoters. We are under process of introducing sales CRM for strengthening PL Tele calling and enhance the productivity of tele callers, thereby increasing the contribution of Personal Loan sales to the overall business.

We are also under process of venturing into the insurance business by partnering with insurance company to provide customers with protection in case of unforeseen incidents during the loan tenure. Benefits such as Personal Accidental Coverage, Hospital Daily Expenses, and EMI Protection will be included.

We have planned to install PL kiosks in Mumbai malls to raise awareness about Personal Loan business. We have also planned AI Voice bot for Collection Calls to reduce manual workload, ensure consistency, and increase the likelihood of successful debt recovery. In order to speed up the processing of consumer loan to the customers, the management has decided to go for e-KYC Services to transform its current manual authentication process to Digital process which enables the company for easy and faster processing of various loans.

We are focusing on becoming the market leader in rural areas through the expansion of rural branches in two areas of Maharashtra state. We are also working on the relocation of Delhi offices to conventional space during the year.

#### **DIVIDEND:**

Your Directors do not recommend payment of dividend for the Financial Year under review, due to lack of availability of profits.







Address: Unit No. TF-A-01, 3rd Floor, A wing, Art Guild House, Phoenix Marketcity, LBS Marg, Kurla (West), Mumbai – 400 070.Tel. No. 022 6266 4800, Fax no. 022 6266 4999

CIN: U66000MH2011FTC214516, E-mail: corporate@aeoncredit.co.in, Website: www.aeoncredit.co.in

### **DEPOSITS:**

During the year under review, your Company has neither invited nor accepted / renewed any Deposits from public within the meaning of the Section 73 of the Companies Act, 2013 and the rules issued by Reserve Bank of India.

# MATERIAL CHANGES AND COMMITMENTS IF ANY AFFECTING FINANCIAL POSITION OF THE COMPANY BETWEEN THE END OF FINANCIAL YEAR AND THE DATE OF THE DIRECTORS' REPORT:

There are no such material changes and commitments affecting financial position of the Company between the end of Financial Year and the date of the Directors' Report.

# CONSERVATION OF ENERGY, TECHNOLOGY ABSORPTION AND FOREIGN EXCHANGE EARNINGS & OUTGO:

(A) Conservation of Energy & Technology Absorption:

Since the Company is not engaged in manufacturing activities, the particulars pursuant to Company (Accounts) Rules, 2014 are not applicable to the Company for the year under reference.

### (B) Foreign Exchange Earnings & Outgo:

Particulars	Year ended 31.03.2024 (from 1 <sup>st</sup> Apr. 2023 to 31 <sup>st</sup> Mar. 2024) (Amount in Rs.)	Year ended 31.03.2023 (from 1 <sup>st</sup> Apr. 2022 to 31 <sup>st</sup> Mar. 2023) (Amount in Rs.)
Earnings in Foreign Exchange	-	-
Expenditure in Foreign Exchange	33,058,568	21,998,213

# PARTICULARS OF CONTRACTS OR ARRANGEMENTS WITH RELATED PARTIES IN PURSUANCE TO SECTION 188 OF THE COMPANIES ACT, 2013:

All Related Party Transactions which were entered into by your Company during the Financial Year 2023-24 were on an arm's length basis and in the ordinary course of business. There were no materially significant Related Party Transactions entered into by the Company with Promoters, Directors or Key Managerial Personnel which may have a potential conflict with the interest of the Company. Your Company does not have contracts or arrangements with its Related Parties under Section 188(1) of the Companies Act, 2013, which are not on arm's length basis. Hence, the details of such contracts or arrangements with its Related Parties are not required to be disclosed in Form AOC-2 (Annexure I) as prescribed under the Companies Act, 2013 and the Rules framed thereunder. Attention of the members is also drawn to the disclosure of transactions with Related Parties as set out in Notes to the Financial Statements.

# PARTICULARS OF LOAN, GUARANTEE OR INVESTMENT IN PURSUANCE TO SECTION 186 OF THE COMPANIES ACT, 2013:

Your company has not given any loan, guarantee and made any investment in pursuance to the Section 186 of the Companies Act, 2013 during the period under review.

#### **BOARD OF DIRECTORS:**

The Board of Directors along with its Audit Committee and IT Strategy Committee of the Board provide leadership and guidance to the Company's management and also direct, supervise and control the performance of the Company.



During the year under review, the management of the Company was carried out by the Board of Directors comprising the following persons and the Board was duly constituted:







Address: Unit No. TF-A-01, 3rd Floor, A wing, Art Guild House, Phoenix Marketcity, LBS Marg, Kurla (West), Mumbai – 400 070.Tel. No. 022 6266 4800, Fax no. 022 6266 4999 CIN: U66000MH2011FTC214516, E-mail: corporate@aeoncredit.co.in, Website: www.aeoncredit.co.in

- 1) Mr. Keiichi Nambu, Managing Director;
- 2) Mr. Sanjaya Kumar Dash, Whole Time Director and Company Secretary;
- 3) Mr. K.P. Sunil, Whole Time Director;
- 4) Mr. Junichi Doi, Whole Time Director;
- 5) Mr. Kumar Rajagopalan, Non-Executive Director;
- 6) Mr. Tsutomu Kamagata, Non-Executive Director;\*
- 7) Mr. Shigeto Nasu, Non Executive Director.\*

# \*Further, the following changes have taken place in the composition of the Board from 1st April, 2023 till date of this report.

- Mr. Tsutomu Kamagata resigned from the post of Non-Executive Director w.e.f. 01.07.2023.
- Mr. Shigeto Nasu was appointed as a Non-Executive Director w.e.f. 01.06.2023.

### **MEETING OF BOARD OF DIRECTORS:**

The Board of Directors have met twelve times during the financial year under review on 27<sup>th</sup> April, 2023, 30<sup>th</sup> May, 2023, 29<sup>th</sup> June, 2023, 28<sup>th</sup> July, 2023, 31<sup>st</sup> August, 2023, 29<sup>th</sup> September, 2023, 30<sup>th</sup> October, 2023, 24<sup>th</sup> November, 2023, 22<sup>nd</sup> December, 2023, 29<sup>th</sup> January, 2024, 29<sup>th</sup> February, 2024 & 29<sup>th</sup> March,

### **AUDIT COMMITTEE OF THE BOARD:**

The Audit Committee comprises of two Non-Executive Directors and one Whole Time Director. The Audit Committee have met five times during the financial year under review on 30<sup>th</sup> May, 2023, 29<sup>th</sup> June, 2023, 29<sup>th</sup> September, 2023, 22<sup>nd</sup> December, 2023 and 29<sup>th</sup> March, 2024.

### **IT STRATEGY COMMITTEE**

Your company has also framed an IT Strategy Committee at Board level on March, 2024 as per the guidelines issued by Reserve Bank of India (RBI).

### RISK MANAGEMENT COMMITTEE AT MANAGEMENT LEVEL:

Your company has also formed a Risk Management Committee at management level as per the guidelines issued by Reserve Bank of India (RBI).

### STATEMENT ON COMPLIANCES OF APPLICABLE SECRETARIAL STANDARDS:

The Directors have devised proper systems to ensure compliance with the provisions of all applicable Secretarial Standards and that such systems are adequate and operating effectively.

### DIRECTORS' RESPONSIBILITY STATEMENT:

Pursuant to Section 134(5) of the Companies Act, 2013, the Directors affirm that:

- i. In the preparation of the Annual Accounts of the Company, the applicable Accounting Standards had been followed along with the material departures;
- ii. The Directors had selected such accounting policies and applied them consistently and made judgments and estimates that are reasonable and prudent so as to give a true and fair view of the state of affairs of the Company at the end of the Financial Year on 31st March, 2024 and Profit/Loss for the year ended on that date;









Address: Unit No. TF-A-01, 3rd Floor, A wing, Art Guild House, Phoenix Marketcity, LBS Marg, Kurla (West), Mumbai – 400 070.Tel. No. 022 6266 4800, Fax no. 022 6266 4999 CIN: U66000MH2011FTC214516, E-mail: corporate@aeoncredit.co.in, Website: www.aeoncredit.co.in

- iii. The Directors had taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the provisions of this Act for safeguarding the assets of the company and preventing and detecting fraud and other irregularities;
- iv. The Directors had prepared the Annual Accounts on a going concern basis;
- v. The Directors had devised proper systems to ensure compliance with the provisions of all applicable laws and that such systems were adequate and operating effectively.

#### ANNUAL RETURN:

The Company is having website i.e. www.aeoncredit.co.in and the annual return of the Company will be published on such website.

### AUDITORS & AUDITOR'S REPORT:

M/s T R Chadha & Co LLP, Chartered Accountants (ICAI Firm Registration No. 006711N/N500028) was appointed as the Statutory Auditor of the company in the 10<sup>th</sup> Annual General Meeting for a period of five years to hold office from the conclusion of Tenth Annual General Meeting (AGM) duly held on 30<sup>th</sup> July, 2021 till the conclusion of Fifteenth Annual General Meeting (AGM) to be held in the financial year 2025-2026.

The observations made by the Auditors in their Report read with relevant notes given in the Notes to Accounts are self-explanatory and therefore do not require any comments from your Directors pursuant to Section 134 of Companies Act, 2013.

### SECRETARIAL AUDITOR:

The Board has appointed Ms. Ekta Rani Bolem, Company Secretary in Whole Time Practice (Membership No. A28092, Certificate of Practice No. 24237) to conduct Secretarial Audit for the financial year 2023-24. The Secretarial Audit Report for the financial year ended March 31, 2024 is annexed herewith and marked as **Annexure II** to the Report. The Secretarial Audit Report does not contain any qualification, reservation or adverse remark.

### **DETAILS OF FRAUD REPORTED BY THE AUDITOR:**

As per auditor's report, no fraud u/s 143(12) has been reported by the Auditors.

### **TRANSFER TO RESERVE:**

No amount was transferred to the reserves during the financial year ended 31st March, 2024.

#### CORPORATE SOCIAL RESPONSIBILITY:

The Company is not required to constitute a Corporate Social Responsibility Committee as it does not fall within the purview of Section 135(1) of the Companies Act, 2013, and hence it is not required to formulate policy on Corporate Social Responsibility.

### **RISK MANAGEMENT POLICY:**

The Company has developed and implemented a Risk Management Policy which identifies major risks which may threaten the existence of the Company. The same has also been adopted by your Board and is also subject to its review from time to time. Risk mitigation process and measures have also been formulated and clearly spelled out in the said policy.

# DETAILS OF SIGNIFICANT AND MATERIAL ORDERS PASSED BY THE REGULATORS, COURTS AND TRIBUNALS:



No significant and material order has been passed by the regulators, courts, tribunals impacting the going concern status and Company's operations in future.







Address: Unit No. TF-A-01, 3rd Floor, A wing, Art Guild House, Phoenix Marketcity, LBS Marg, Kurla (West), Mumbai – 400 070.Tel. No. 022 6266 4800, Fax no. 022 6266 4999

CIN: U66000MH2011FTC214516, E-mail: corporate@aeoncredit.co.in, Website: www.aeoncredit.co.in

### **COST RECORD:**

The provision of Cost Audit as per Section 148 of the Companies Act, 2013 is not applicable on the Company.

### CONSTITUTION OF COMMITTTEE ON SEXUAL HARASSMENT AT WORKPLACE:

The Company has zero tolerance for sexual harassment at the workplace and has adopted a Policy on Prevention, Prohibition and Redressal of Sexual Harassment at the workplace in line with the provisions of the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 and the rules made thereunder. The Policy aims to promote a healthy work environment and to provide protection to employees at the workplace and redress complaints of sexual harassment and related matters thereto. The Company has also constituted an Internal Complaints Committee, known as the Prevention of Sexual Harassment (POSH) Committee, to enquire into complaints of sexual harassment and recommend appropriate action.

The following is the summary of sexual harassment complaints received and disposed off during the year 2023-24:

No of complaints received: 1 No of complaints disposed off: 1

Your Company has been conducting awareness campaign across all its units/offices to encourage its employees to be more responsible and alert while discharging their duties.

### **ACKNOWLEDGEMENT:**

Your Directors greatly value the support and co-operation received during the period under review from the Bankers, Statutory Authorities, Auditors and Employees of the company at all level.

For and on behalf of the Board

PLACE: Mumbai DATE: 05.06.2024 KEIICHI NAMBU MANAGING DIRECTOR





### Annexure-I

### FORM NO. AOC-2

[Pursuant to clause (h) of sub-section (3) of section 134 of the Act and Rule 8(2) of the Companies (Accounts) Rules, 2014]

Details of contracts or arrangements or transactions not at arm's length basis:

**Not Applicable** 

<u>Details of contracts or arrangements or transactions at arm's length basis:</u>

**Not Applicable** 

**PLACE: Mumbai** 

DATE: 05.06.2024

For and on behalf of the Board

MUMBAI PP

KEIICHI NAMBU MANAGING DIRECTOR

### COMPANY SECRETARIES



# FORM NO. MR-3 SECRETARIAL AUDIT REPORT For the Financial Year ended March 31, 2024

[Pursuant to section 204(1) of the Companies Act, 2013 and Rule 9 of the Companies (Appointment and Remuneration Personnel) Rules, 2014]

To,

The Members,
AEON Credit Service India Private Limited
Mumbai, Maharashtra- 400070

We have conducted the Secretarial Audit of the compliances of applicable statutory provisions and the adherence to good corporate practices by M/s AEON Credit Service India Private Limited having (CIN: U66000MH2011FTC214516) (hereinafter called "the Company"). Secretarial Audit was conducted in a manner that provided us a reasonable basis for evaluating the corporate conducts/statutory compliances and expressing our opinion thereon.

Based on our verification of the Company's books, papers, minute books, forms and returns filed and other records maintained by the Company, the information provided by the Company, its officers, agents and authorized representatives during the conduct of secretarial audit, the explanations and clarifications given to us and the representations made by the Management, we hereby report that in our opinion, the Company has during the audit period covering the financial year ended on March 31, 2024, generally complied with the statutory provisions listed hereunder and also that the Company has proper Board processes and compliance mechanism in place to the extent, in the manner and subject to the reporting made hereinafter:

We have examined the papers, minute books, forms and returns filed and other records maintained by the Company for the financial year ended on March 31, 2024, according to the provisions of:

(i) The Companies Act, 2013 ("the Act") and the rules made there under, as may be applicable;

gyth some

### COMPANY SECRETARIES



- (ii) Foreign Exchange Management Act, 1999 and the rules and regulations made there under to the extent of Foreign Direct Investment, Overseas Direct Investment and External Commercial Borrowings.
- (iii) Rules, Regulations and Guidelines issued by the Reserve Bank of India as are applicable to Non-Deposit taking NBFC as well as Base Layer NBFCs which are specifically applicable to the Company.
- (iv) Other laws applicable to the Company as per the representations made by the Management:
  - a) Income Tax Act, 1961;
  - b) Goods and Service Tax Act,
  - c) RBI Master Direction Non Banking Financial Company Non Systematically Important Non Deposit Taking Company (Reserve Bank) Directions, 2016;
  - d) Master Direction- Reserve Bank of India (Non-Banking Financial Company-Scale Based Regulation) Directions, 2023;
  - e) Public Liability Insurance Act, 1991;
  - f) Registration Act, 1908;
  - g) Indian Stamp Act, 1899;
  - h) Indian Contract Act, 1872;
  - i) Negotiable Instrument Act, 1881;
  - j) Information Technology Act, 2000;
  - k) Prevention of Money Laundering Act, 2002;
  - I) Consumer Protection Act, 1986;

We have also examined compliance with the applicable clauses of Secretarial Standards pursuant to Section 118(10) of the Companies Act, 2013 issued by The Institute of Company Secretaries of India (ICSI), as amended from time to time, were applicable to the Company for the period under review.

During the period under review, the Company has complied with the provisions of the above mentioned Act(s), Rules, Regulations, Directions, Guidelines, Standards, etc. mentioned above.

We further report that the Board of Directors of the Company is duly constituted with proper balance of Executive Directors and Non-Executive Directors. The changes in the composition of the Board of Directors that took place during the period under review were carried out in compliance with the provisions of the Act.

gut rens

### COMPANY SECRETARIES



Adequate notices were given to all Directors for the Board Meetings including Committees thereof, along with the agenda and detailed notes on agenda at least seven days in advance, and a system exists for seeking and obtaining further information and clarifications on the agenda items before the meeting and for meaningful participation including through Visual presence at the meeting. During the period under review, decisions were carried through unanimously and no dissenting views were observed, while reviewing the minutes. We further report that the Company has passed certain resolutions through circulation during the Audit period.

We further report that as per the explanations given to us and the representations made by the Management and relied upon by us there are adequate systems and processes in the Company commensurate with the size and operations of the Company to monitor and ensure compliance with applicable laws, rules, regulations and guidelines.

We further report that during the audit period, the Company has filed all the relevant e-forms with the Registrar of companies within the statutory time period.

We further report that during the audit period, the Company has undertaken following significant and material corporate events/actions having a bearing on the Company's affairs in pursuance of the above referred laws, rules, regulations, guidelines, standards, etc.:

- 1. The Board of Directors in its 130<sup>th</sup> meeting held on 30<sup>th</sup> May, 2023 has appointed Mr. Shigeto Nasu as Additional Non-Executive Director w.e.f. 01.06.2023 and he has been regularised as a Director by the members in its 12<sup>th</sup> Annual General Meeting held on 29<sup>th</sup> June, 2023 in accordance with the provisions of the Companies Act, 2013. The Statutory eform DIR-12 w.r.t.his appointment has been duly filed with the Ministry of Corporate Affairs, Government of India within the prescribed deadline.
- 2. Mr.Tsutomu Kamagata have tendered resignation from the post of Non-Executive Director of the Company effective from 01<sup>st</sup> July, 2023. The Board of Directors acceptedhis resignation during its 131<sup>st</sup>meeting held on 29<sup>th</sup>June, 2023. The Statutory e-form DIR-12 pertaining to cessation has been duly filed with the Ministry of Corporate Affairs, Government of India within the prescribed deadline.

gut som

### COMPANY SECRETARIES



- 3. The Annual Return of the Company for the financial year 2022-23 has been filed in prescribed e-form MGT-7 with the Ministry of Corporate Affairs and the Annual Accounts along with the Directors' Report has been filed in e-form AOC-4.
- 4. The Company in its 12<sup>th</sup> Annual General Meeting held on 29<sup>th</sup> June, 2023 has passed resolutions (Ordinary and Special) in pursuance of General Circular issued by the Ministry of Corporate Affairs, Government of India dated 05.05.2020 and the requisite e-form MGT-14 has been duly filed within the prescribed deadline.

We further report that during the audit period, there was no other event/action having major bearing on affairs of the Company

For Ekta Rani Bolem

**CS Ekta Rani Bolem** 

Mem. No. A28092

CoP No. 24237

Firm Unique Code: I2018DE1856300

Date: 05/06/2024

Place: New Delhi

UDIN: A028092F000530011

### COMPANY SECRETARIES



To,

The Members, AEON Credit Service India Private Limited Mumbai, Maharashtra-400070

Our report of even date is to be read along with this letter.

- 1. Maintenance of secretarial record is the responsibility of the management of the Company. Our responsibility is to express an opinion on these secretarial records based on our audit.
- 2. We have followed the audit practices and processes as were appropriate to obtain reasonable assurance about the correctness of the contents of the Secretarial records. The verification was done on test basis to ensure that correct facts are reflected in secretarial records. We believe that the processes and practices, we followed provide a reasonable basis for our opinion.
- 3. We have not verified the correctness and appropriateness of financial records and Books of Accounts of the Company.
- 4. Wherever required, we have obtained the Management's representation about the compliance of laws, rules and regulations and happening of events etc.
- 5. The compliance of the Corporate and other applicable laws, rules, regulations, standards is the responsibility of the management. Our examination was limited to the verification of the procedures on test basis.
- The Secretarial Audit report is neither an assurance as to the future viability of the Company nor of the efficacy or effectiveness with which the management has conducted the affairs of the Company.

For Ekta Rani Bolem

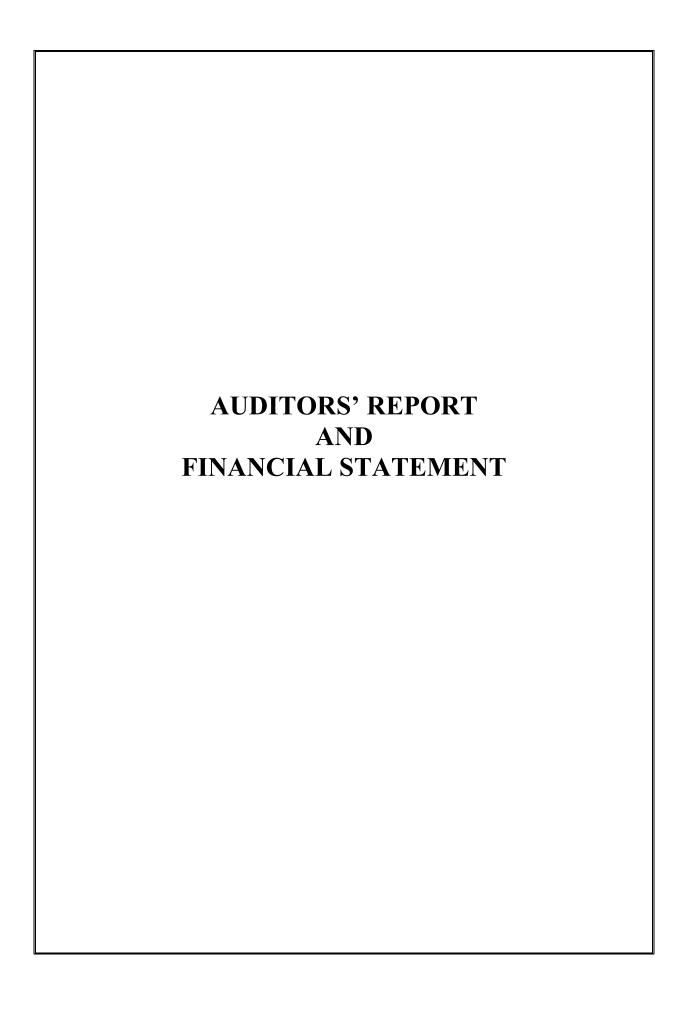
CS Ekta Rani Bolem Mem. No. A28092

CoP No. 24237

Firm Unique Code: I2018DE1856300

Date: 05/06/2024 Place : New Delhi

UDIN: A028092F000530011



### **Chartered Accountants**



#### INDEPENDENT AUDITOR'S REPORT

To the Members of AEON Credit Service India Private Limited Report on the Audit of the Financial Statements

### 1. Opinion

We have audited the accompanying financial statements of **AEON Credit Service India Private Limited ('Company')**, which comprise the Balance Sheet as at March 31, 2024, the Statement of Profit and Loss and Statement of Cash Flows for the year ended on that date, and notes to the financial statements, including a summary of the significant accounting policies and other explanatory information (hereinafter referred to as "the Financial Statements").

In our opinion and to the best of our information and according to the explanations given to us, the aforesaid Financial Statements give the information required by the Companies Act, 2013 (the "Act") in the manner so required and give a true and fair view in conformity with the Accounting Standards prescribed under section 133 of the Act read with the Companies (Accounting Standards) Rules, 2006, as amended, ("Accounting Standards") and other accounting principles generally accepted in India, of the state of affairs of the Company as at March 31, 2024, and its loss, its cash flows for the year ended on that date.

### 2. Basis for Opinion

We conducted our audit of financial statements in accordance with the Standards on Auditing ("SAs") specified under section 143(10) of the Act. Our responsibilities under those SAs are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India ("ICAI") together with the ethical requirements that are relevant to our audit of the Financial Statements under the provisions of the Act and the Rules thereunder, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ICAI's Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the Financial Statements.

### 3. Other Information

The Company's management and Board of Directors are responsible for the other information. The other information comprises the information included in the Director's report, but does not include the financial statements and our auditor's report thereon. The other information is expected to be made available to us after the date of this auditor's report.

Our opinion on the Financial Statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the Financial Statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the Financial Statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

### **Chartered Accountants**



The above information is not made available to us as at the date of this Auditor's report. We have nothing to report in this regard.

### 4. Management's Responsibility for the Financial Statements

The Company's Management and Board of Directors are responsible for the matters stated in section 134(5) of the Act with respect to the preparation of these Financial Statements that give a true and fair view of the financial position, financial performance and cash flows of the Company in accordance with the accounting principles generally accepted in India. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding of the assets of the Company and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the Financial Statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

In preparing the Financial Statements, the Management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Directors either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

The Board of Directors is also responsible for overseeing the Company's financial reporting process.

### 5. Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the Financial Statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these Financial Statements.

As part of an audit in accordance with SAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the Financial Statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal financial control relevant to the audit in order to design audit procedures that are appropriate in the circumstances. Under section 143(3)(i) of the Act, we are also responsible for expressing our opinion on whether the



### **Chartered Accountants**



Company has adequate internal financial controls with reference to financial statements in place and the operating effectiveness of such controls.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures in the Financial Statements made by the Management and Board of Directors.
- Conclude on the appropriateness of the Management and Board of Directors use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the Financial Statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the Financial Statements, including the disclosures, and whether the Financial Statements represent the underlying transactions and events in a manner that achieves fair presentation.

Materiality is the magnitude of misstatements in the Financial Statements that, individually or in aggregate, makes it probable that the economic decisions of a reasonably knowledgeable user of the Financial Statements may be influenced. We consider quantitative materiality and qualitative factors in (i) planning the scope of our audit work and in evaluating the results of our work; and (ii) to evaluate the effect of any identified misstatements in the Financial Statements.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

### 6. Report on Other Legal and Regulatory Requirements

- a. As required by the Companies (Auditors' Report) Order, 2020 ("the Order") issued by the Central Government in terms of section 143 (11) of the Act, we give in the "Annexure A" a statement on the matters specified in paragraphs 3 and 4 of the Order, to the extent applicable.
- b. As required by section 143(3) of the Act, based on our audit we report that:
  - We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit.
- ii. In our opinion, proper books of account as required by law have been kept by the Company so far as it appears from our examination of those books.



### **Chartered Accountants**



- iii. The balance sheet, the statement of profit and loss and the statement of cash flows dealt with by this Report are in agreement with the books of account.
- iv. In our opinion, the aforesaid Financial Statements comply with the Accounting Standards specified under section 133 of the Act.
- v. On the basis of the written representations received from the directors as on March 31, 2024, taken on record by the Board of Directors, none of the directors are disqualified as on March 31, 2024, from being appointed as a director in terms of section 164(2) of the Act.
- vi. With respect to the adequacy of the internal financial controls with reference to Financial Statements of the Company and the operating effectiveness of such controls, refer to our separate report in "Annexure B".
- vii. With respect to the other matters to be included in the Auditors' Report in accordance with Rule 11 of the Companies (Audit and Auditors) Rules, 2014, as amended, in our opinion and to the best of our information and according to the explanations given to us:
  - i. The Company has disclosed the impact of pending litigations as at March 31, 2024, on its financial position in its Financial Statements Refer Note 25 of Financial Statements;
  - ii. The Company did not have any long-term contracts including derivative contracts for which there were any material foreseeable losses;
  - iii. There were no amounts which were required to be transferred to the Investor Education and Protection Fund by the Company;
  - iv. a The Management has represented that, to the best of its knowledge and belief, no funds (which are material either individually or in aggregate) have been advanced or loaned or invested (either from borrowed funds or share premium or any other sources or kind of funds) by the Company to or in any other person(s) or entity(ies), including foreign entities ("Intermediaries"), with the understanding, whether recorded in writing or otherwise, that the Intermediary shall, whether, directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the company ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries;
    - b The Management has represented, that, to the best of its knowledge and belief, no funds (which are material either individually or in the aggregate) have been received by the company from any person(s) or entity(ies), including foreign entities ("Funding Parties"), with the understanding, whether recorded in writing or otherwise, that the Company shall, whether, directly or indirectly, lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries; and
    - c Based on audit procedures that we have considered reasonable and appropriate in the circumstances, nothing has come to our notice that has caused us to believe that the representations under sub-clause (i)



vi

### **Chartered Accountants**



and (ii) of Rule 11(e), as provided under (a) and (b) above, contain any material misstatement.

v. During the year the Company has neither declared nor paid any dividend, as such compliance of section 123 of the Act is not applicable.

Based on our examination, which includes test checks, the Company has a widely used ERP as its accounting software for maintaining its loan book and books of accounts which has a feature of recording audit trail (edit log) facility and that has operated throughout the financial year for all relevant transactions recorded in the said software. During the course of performing our procedures, we did not notice any

instance of audit trail feature being tampered with.

vii. As proviso to Rule 3(1) of the Companies (Accounts) Rules, 2014 is applicable from April 1, 2023, reporting under Rule 11(g) of the Companies (Audit and Auditors) Rules, 2014 on preservation of audit trail as per the statutory requirements for record retention is not

applicable for the financial year ended March 31, 2024

c. The provision of section 197 read with schedule V to the Act are not applicable to the Company since the Company is not a public company as defined under section 2 (71) of the Act. Accordingly, reporting under section 197(16) is not applicable.

For T R Chadha & Co LLP

Chartered Accountants
Firm's Registration No. 006711N/N500028

Praggod Tilwani

Partner

Membership No. 076650

UDIN: 24076650BKEFZN1914 Place of Signature: Mumbai

Date: June 05, 2024



### **Chartered Accountants**



Annexure A to the Independent Auditor's Report of even date to the members of the AEON CREDIT SERVICE INDIA PRIVATE LIMITED ("the Company") on the financial statements for the year ended March 31, 2024;

To the best of our information and according to the explanations provided to us by the Company and the books of account and records examined by us in the normal course of audit, we state that;

### (i) In respect of the Company's Property, Plant and Equipment and Intangible Assets

- (a) A The Company has maintained proper records showing full particulars, including quantitative details and situation of property, plant and equipment.
  - **B** The Company has maintained proper records showing full particulars of intangible assets.
- **(b)** The Property, Plant and Equipment have been physically verified by the management during the year and no material discrepancies were noticed on such verification. In our opinion, the frequency of verification of the Property, Plant and Equipment is reasonable having regard to the size of the Company and the nature of its assets.
- (c) There is no Immovable Property in the books of accounts of the Company. Accordingly, the provision of paragraph 3(i)(c) of the Order is not applicable to the Company.
- (d) The Company has not revalued its Property, Plant and Equipment and Intangible assets during the period.
- (e) As disclosed by management in note 42(b) of the financial statement, no proceedings have been initiated during the year or are pending against the Company as at March 31, 2024, for holding any benami property under the Benami Transactions (Prohibition) Act, 1988 (45 of 1988) (as amended in 2016) and rules made thereunder.

### (ii) Inventories

- (a) The Company is a service company primarily engaged in lending business. Accordingly, it does not hold any inventories. Thus, the provision of clause 3(ii)(a) of the Order is not applicable to the Company.
- (b) No Loan has been sanctioned by banks or financial institution on the basis of security. The limits sanctioned to the Company are unsecured and on the basis of corporate guarantee of its Holding Company. Accordingly, reporting under paragraph 3(ii)(b) of the Order is not applicable to the Company.



### **Chartered Accountants**



### (iii) Loans, Investments, Guarantees, Securities and Advances in nature of Loan

The Company has not made investments in and provided any guarantee or security to companies, firms, Limited Liability Partnerships or any other parties.

The Company is a Non-Systemically Important Non-Deposit taking Company Non-Banking Financial Company ('NBFC') registered with the Reserve Bank of India ('RBI') and as a part of its business activities is engaged in the business of lending various types of loans.

During the year, in the ordinary course of its business, the Company has granted loans and advances in the nature of loans to other parties. With respect to such loans and advances;

- (a) Since the Company is principally engaged in providing loans reporting under clause 3(iii)(a) of the Order is not applicable.
- (b) In our opinion, having regard to the nature of the Company's business, the terms and conditions of the loans granted during the year are prima facie not prejudicial to the Company's interest.
- (c) In respect of loans and advances in nature of loans, granted by the Company during the normal course of its business, having regard to the voliminous nature of the loan transactions, it is not practicable to provide an itemised list of loan assets, due date for repayment or receipt and the extent of delay in this report (as suggested in the Guidance Note on CARO 2020, issued by the Institute of Chartered Accountants of India for reporting under this clause), in respect of loans and advances which were not repaid / paid when they were due or were repaid / paid with a delay.
- (d) In respect of loans granted by the Company, the overdue amount for more than 90 days stands at Rs. 464.31 Lakh. The Company has generally taken reasonable steps in its normal course of business for recovery of overdue principal and interest in respect of such loans.
- (e) As Company is principally engaged in providing loans, hence the reporting under clause 3(iii)(e) of the Order is not applicable.
- (f) The Company has not granted any loans or advances, in the nature of loans either repayable on demand or without specifying any terms or period of repayment during the year.

### (iv) Compliance of Sec. 185 & 186

Chadha & Co

The Company has not given loans or guarantees to directors or other persons in which a director is interested or provide security in connection with a loan and as such section 185 of the Companies Act is not applicable to the Company. The Company has not made any investment, accordingly compliance of Section 186 of the Companies Act, 2013 is not applicable to the Company.

### **Chartered Accountants**



### (v) Public Deposit

The Company has not accepted any deposits or amounts which are deemed to be deposits from the public to which the directives issued by the Reserve Bank of India and the provisions of section 73 to 76 or any other relevant provisions of the Act and the Rules framed there under apply. Accordingly, reporting under paragraph 3(v) of the Order is not applicable to the Company.

### (vi) Cost Records

The Central Government has not prescribed the maintenance of cost records under sub section (1) of section 148 of the Companies Act. Accordingly, the provision of paragraph 3(vi) of the Order is not applicable to the Company.

### (vii) Statutory Dues

(a) The amounts deducted / accrued in the books of account in respect of undisputed statutory dues including goods and services tax, provident fund, employees' state insurance, income tax, cess and other applicable statutory dues have generally been regularly deposited by the Company with the appropriate authorities. As explained to us, the Company did not have any dues on account of sales tax, value added tax, duty of customs and duty of excise.

Further, there were no undisputed amounts payable in respect of goods and services tax, provident fund, employees' state insurance, income tax, cess and other applicable statutory dues which were in arrears as at March 31, 2024, for a year of more than six months from the date they become payable;

- (b) The Company does not have any disputed statutory dues referred to in sub-clause (a) above, Accordingly, the provision of paragraph 3(vii)(b) of the Order is not applicable to the Company.
- (viii) As disclosed by management in note 42(f) of the financial statement, there were no transactions relating to previously unrecorded income that have been surrendered or disclosed as income during the year in the tax assessments under the Income Tax Act, 1961 (43 of 1961).

### (ix) Application & Repayment of Loans & Borrowings

- (a) The Company has not defaulted in the repayment of borrowings or repayment of interest thereon on the to any lender, during the period.
- (b) As disclosed by the management in note 42(c) of the financial statements, the Company has not been declared as willful defaulter by any bank or financial institution or other lender.
- (c) No Term loans have been availed by the Company during the year. Accordingly, the provision of paragraph 3(ix)(c) is not applicable to the Company.

### **Chartered Accountants**



- (d) According to the information and explanations given to us and the procedures performed by us, and on an overall examination of the financial statements of the Company, we report that the Company has used funds raised on short term basis aggregating to INR 264.59 crores for long-term purposes
- (e) The Company does not have any subsidiary or joint ventures or associate. Accordingly, the provision of paragraph 3(ix)(e) and (f) of the Order are not applicable to the Company.

### (x) Application of funds raised

- (a) The Company has not raised any moneys by way of initial public offer or further public offer (including debt instruments) during the year. Accordingly, reporting under paragraph 3(x)(a) of the Order is not applicable to the Company.
- (b) The Company has not made any preferential allotment or private placement of shares / fully or partially or optionally convertible debentires during the year and accordingly, reporting under paragraph 3(x)(b) of the Order is not applicable to the Company.

### (xi) Fraud

- (a) We report that no fraud by the Company has been noticed or reported during the year nor have we been informed of any such case by the management. As regards to fraud on the Company, there are forty six instance aggregating to Rs. 348 lakhs wherein frauds have been perpetrated by the Borrowers of the Company, which was written off/ provided for fully in books of account.
- (b) No report under sub-section (12) of section 143 of the Companies Act has been filed in Form ADT-4 as prescribed under rule 13 of Companies (Audit and Auditors) Rules, 2014 with the Central Government, during the year and upto the date of this report.
- (c) As Section 177(9) of the Companied Act,2013 is not applicable to the Company accordingly reporting under paragraph 3(xi)(c) of the Order is not applicable to the Company.
- (xii) The Company is not a Nidhi Company and hence reporting under paragraph 3 (xii) of the Order is not applicable to the Company.
- (xiii) In our opinion, the Company is in compliance with section 177 and 188 of the Companies Act, 2013, with respect to transactions with the related parties and the details of related party transactions have been disclosed in the financial statements as required by the applicable accounting standards.

### Internal Audit

(xiv)

(xiv)

(xiv)

(xiv)

(xiv)

(xiv)

(xiv)

(a) In our opinion, the Company has an adequate internal audit system commensurate with the size and nature of its business;

### **Chartered Accountants**



- (b) We have considered the reports of internal auditors issued to the Company for the year under audit.
- (xv) During the year, the Company has not entered into any non-cash transactions with its directors or persons connected with its directors. Accordingly, reporting under paragraph 3(xv) of the Order is not applicable to the Company.

### (xvi) Registration u/s 45-IA of RBI Act

- (a) The Company is required to be registered under Section 45-IA of the Reserve Bank of India Act, 1934 and it has obtained certificate of registration dated February 04, 2013.
- **(b)** The Company has a valid certificate of registration from Reserve Bank of India;
- (c) The Company is not a core investment company and accordingly, reporting under paragraph 3(xvi)(c) of the Order is not applicable to the company.
- (d) As represented to us, the Group does not have any core investment company as part of the Group and accordingly, reporting under paragraph 3(xvi)(d) of the Order is not applicable to the Company.
- (xvii) The Company has incurred cash losses of Rs. 354.47 lakhs during the current financial year covered and Rs 206.30 lakhs the immediately preceding financial year;
- (xviii) There has been no resignation of the statutory auditors during the year and hence reporting under clause (xviii) of the Order is not applicable.
- According to the information and explanations given to us and on the basis of the financial ratios, ageing and expected dates of realisation of financial assets and payment of financial liabilities, other information accompanying the financial statements, our knowledge of the Board of Directors and management plans and based on our examination of the evidence supporting the assumptions, nothing has come to our attention, which causes us to believe that any material uncertainty exists as on the date of the audit report that the Company is not capable of meeting its liabilities existing at the date of balance sheet as and when they fall due within a year of one year from the balance sheet date. We, however, state that this is not an assurance as to the future viability of the Company. We further state that our reporting is based on the facts up to the date of the audit report and we neither give any guarantee nor any assurance that all liabilities falling due within a year of one year from the balance sheet date, will get discharged by the Company as and when they fall due.
- (xx) As disclosed by management in note 41 of the financial statements, the Company was not required to spend any amount towards CSR as per Section 135 of the Companies Act, 2013, accordingly, reporting under paragraph 3(xx) of the Order is not applicable to the company.

### **Chartered Accountants**



Reporting under clause (xxi) of the Order is not applicable as the Company does not have (xxi) any subsidiary/associates and does not required to present consolidated financial statement.

For T R Chadha & Co LLP

**Chartered Accountants** 

Firm Regn. No: 006711N/N500028

Place: Mumbai

Date: June 05, 2024



aprod Tilwani

Membership No. 076650

UDIN: 24076650BKEFZN1914

### **Chartered Accountants**



Annexure—B to The Independent Auditor's Report of Even Date on the Financial Statements for the year ended March 31, 2024, of AEON CREDIT SERVICE INDIA PRIVATE LIMITED ("the Company")

Report on the Internal Financial Controls with reference to financial statements under Clause (i) of Sub-section 3 of Section 143 of the Companies Act, 2013 ("the Act")

### **Opinion**

1. We have audited the internal financial controls with reference to financial statements of **AEON Credit Service India Private Limited ("the Company")** as of March 31, 2024 in conjunction with our audit of the financial statements of the Company for the year ended on that date.

In our opinion, to the best of our information and according to the explanation given to us, the Company has, in all material respects, an adequate internal financial controls system over financial reporting and such internal financial controls over financial reporting were operating effectively as at March 31, 2024, based on the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting issued by the Institute of Chartered Accountants of India ('ICAI')

### Management's Responsibility for Internal Financial Controls

2. The Company's management is responsible for establishing and maintaining internal financial controls based on the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting issued by the Institute of Chartered Accountants of India ('ICAI'). These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of its business, including adherence to company's policies, the safeguarding of its assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Companies Act, 2013 ('Act').

### Auditors' Responsibility

3. Our responsibility is to express an opinion on the Company's internal financial controls with reference to financial statements based on our audit.

We conducted our audit in accordance with the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting (the "Guidance Note") and the Standards on Auditing, issued by ICAI and deemed to be prescribed under section 143(10) of the Companies Act, 2013, to the extent applicable to an audit of internal financial controls with reference to financial statements, both applicable to an audit of Internal Financial controls with reference to financial statements. Those Standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls with reference to financial statements was established and maintained and if such controls operated effectively in all material respects.

### **Chartered Accountants**



Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls system with reference to financial statements and their operating effectiveness. Our audit of internal financial controls with reference to financial statements included obtaining an understanding of internal financial controls with reference to financial statements, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the Company's internal financial controls system with reference to financial statements.

### Meaning of Internal Financial Controls with reference to financial statements

4. A company's internal financial control with reference to financial statements is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal financial control with reference to financial statements includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorised acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.



### **Chartered Accountants**



### Inherent Limitations of Internal Financial Controls with reference to financial statements

5. Because of the inherent limitations of internal financial controls with reference to financial statements, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may occur and not be detected. Also, projections of any evaluation of the internal financial controls with reference to financial statements to future periods are subject to the risk that the internal financial control with reference to financial statements may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

### For T R Chadha & Co LLP

Chartered Accountants
Firm Registration No. 006711N/N500028

Pramo Tilwani Partner

Membership No. 076650

UDIN: 24076650BKEFZN1914

Place: Mumbai Date: June 05, 2024



### **AEON CREDIT SERVICE INDIA PRIVATE LIMITED**

#### NOTES FORMING PART OF THE FINANCIAL STATEMENTS

### 1. Background of the Company

AEON Credit Service India Private Limited (the "Company") was incorporated on March 9, 2011. The Company has obtained a license from the Reserve Bank of India to carry out Non-Banking Financial activities with effect from February 4, 2013. The Company is in the business of financing two-wheelers, used two wheelers, used cars, commercial cars and granting of personal loans.

### 2. Significant Accounting Policies

#### a) Basis for preparation of accounts

The financial statements of the Company have been prepared in accordance with the Generally Accepted Accounting Principles in India ("Indian GAAP") to comply with the Accounting Standards specified under Section 133 of the Companies Act, 2013 (the "Act") read with the Companies (Accounting Standards) Rules, 2006, as amended ("Accounting Standards"). Further, the Company follows the Reserve Bank of India (RBI) Directions issued for Non-Banking Financial Companies (NBFC). The accounting policies adopted in the preparation of the financial statements are consistent with those followed in the previous year.

Current assets do not include elements which are not expected to be realized within one year and current liabilities do not include items which are due after one year.

### b) Use of Estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent liabilities as at the date of financial statements and the reported amounts of revenue and expenses during the reporting year. Examples of such accounting estimates include employee benefits, assessment of income taxes and useful lives of fixed assets. Actual results could differ from those estimates. The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the year in which the estimate is revised if the revision affects only that year or in the year of the revision and future years if the revision affects both current and future years.

### c) Property, plant and equipment

Property, plant and equipment are stated at cost, less accumulated depreciation / amortisation. Cost comprises the purchase price and any cost directly attributable to bringing the asset to its working condition for its intended use.

#### d) Intangible assets

Intangible assets comprising of computer software are stated at cost of acquisition, including any cost attributable for bringing the same to its working condition for its intended use, less accumulated amortisation and impairment. These are part of the fixed asset schedule. Intangible asset under development is identifiable when it is separable, or when it arises from contractual or other legal rights and are developed in house / outsourced or a combination of both and require modifications for it to put to use

### e) Impairment of Property, plant and equipment

At each Balance Sheet date, the management reviews the carrying amounts of its assets to determine whether there is any indication that those assets were impaired. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of impairment loss. An impairment loss is recognised in the Statement of Profit and Loss for the amount by which the asset's carrying amount exceeds its recoverable amount.

Recoverable amount is the higher of an asset's net selling price and value in use. In assessing the value in use, the estimated future cash flows expected from the continuing use of asset and from its ultimate disposal are discounted to the present value using a pre-determined discount rate that reflects the current market assessments of the time value of money and risks specific to the asset.

Reversal of impairment loss is recognized immediately as income in the Statement of Profit and Loss.

### f) Depreciation / Amortisation

Depreciation/amortisation is provided using the Straight Line Method (SLM) at the following useful life

Assets	Useful Life in years
Furniture and fixtures	5
Office equipment	5
Computers	2
Server (included in Computers)	5

the Mound

m



Computer software	5 to 7

Leasehold improvements are amortized over the unexpired period of lease.

g) Revenue Recognition

Income from loan transactions is accounted for by allocating finance income on a systematic basis over the tenure of the loan. No income is recognized on non-performing assets as per the prudential norms for income recognition by the Reserve Bank of India for Non-Banking Financial Companies (NBFCs). Interest income on such assets is recognized on receipt basis.

Upfront processing fees collected from the customer for processing loans are primarily towards documentation charges. This is accounted as income when the amount becomes due provided the recovery thereof is not uncertain.

Penalties recovered for banking instruments dishonored are recognized on receipt basis.

Interest income on fixed deposit is accounted for on an accrual basis.

Revenue arising from sale of portfolio is accounted for in line with Transfer of loan exposure policy.

h) Receivables under financing activity

- Receivables under financing activity represent principal and matured finance charges outstanding at the close of the year net of amount provided.
- ii. The Company assesses all receivables for their recoverability and accordingly makes provisions for non-performing assets as considered necessary. The Company provides for 70% receivables, where the installments are overdue for a period exceeding 3 months which includes provision on standard assets and the additional provision on moratorium cases in terms of RBI circular RBI/2019-20/220/DOR. No. BP.BC.63/21.04.048/2020-21 dated April 17, 2020. The Company ensures that the said provisions are not lower than the provisions stipulated by the Reserve Bank of India (the "RBI").
- iii. A general provision is made, as mentioned in (ii) above, by the Company on the standard assets and disclosed under "Short terms provisions" in Note 9 in the financial statements as required by the RBI.

#### i) Leases

Leases are classified as finance lease whenever the terms of the lease transfer substantially all the risk and rewards of ownership to the lessee. All other leases are classified as operating leases.

Assets held under finance leases are recognized as assets of the Company at their fair value at the inception of lease or, if lower, at the present value of the minimum lease payments as determined at the inception of lease. The corresponding liability to the lessor is included in the Balance Sheet as a finance lease obligation. Lease payments are apportioned between finance charges and reduction of the lease obligation so as to achieve a constant rate of interest on the remaining balance of liability. Finance charges are recognized in the Statement of Profit and Loss.

Lease rentals under operating lease are recognized in the Statement of Profit and Loss on a straight-line basis.

j) Foreign currency transactions and translation

Foreign currency transactions are recorded at the exchange rates prevailing on the date of such transactions. Monetary assets and liabilities as at the Balance Sheet date are translated at the rate of exchange prevailing as at the date of the Balance Sheet. Gains or losses arising on account of differences in foreign exchange rates on settlement/translation of monetary assets and liabilities are recognized in the Statement of Profit and Loss. Non-monetary foreign currency items are measured in terms of historical cost using the exchange rate at the date of the transaction and are not retranslated.

#### k) Taxation

Tax expense/credit comprises of current tax and deferred tax.

Current tax: Current tax expenses are determined in accordance with the provisions of the Incometax Act, 1961.

**Deferred tax:** Deferred tax assets and liabilities are measured using the tax rates which have been enacted or substantively enacted at the Balance Sheet date. Deferred tax expenses or benefit is recognised, subject to consideration of prudence, on timing differences being the difference between the taxable incomes and accounting income that originated in one year and are capable of reversing in one or more subsequent years.

Deferred tax assets are recognised for all deductible timing differences and are carried forward to the extent there is reasonable certainty that sufficient taxable profit will be available to realise these assets.

In the event of unabsorbed depreciation and carry forward losses, deferred tax asset is recognised only to the extent there is a virtual certainty supported by convincing evidence that sufficient taxable income will be available to realise these assets.

fan Myhran

po



### I) Employee Benefits

i. Gratuity:

The Company has an obligation towards gratuity, a defined benefit retirement plan covering eligible employees. The plan provides for a lump sum payment to vested employees at retirement, death while in employment or on termination of employment of an amount equivalent to 15 days salary payable for each completed year of service or a part thereof in excess of six months. Vesting occurs upon completion of five years of service. The Company accounts for the liability for gratuity benefits payable in future based on an independent actuarial valuation.

ii. Provident Fund:

The eligible employees of the Company are entitled to receive benefits under the provident fund, a defined contribution plan, in which both employees and the Company make monthly contributions at a specified percentage of the covered employee's salary (currently 12% of employee's basic salary). The contributions as specified under the law are paid to the respective Regional Provident Fund.

iii. Compensated absences:

The Company's liabilities towards compensated absences are determined by an independent actuary as at the end of the reporting year, using the projected unit credit method.

m) Borrowing Costs

Borrowing costs attributable to the acquisition or construction of a qualifying asset is capitalized as a part of the cost of that asset. Other borrowing costs are recognized as expense in the year in which they are incurred.

n) Provisions and contingent liabilities

The Company recognizes a provision when there is a present obligation as a result of past event, and it is probable that an outflow of resources will be required to settle the obligation in respect of which a reliable estimate can be made. Provisions (excluding retirement benefits) are not discounted to their present value and are determined based on the best estimate required to settle the obligation at the balance sheet date. These are reviewed at each balance sheet date and adjusted to reflect the current best estimates. Contingent liabilities are disclosed in the Notes. Contingent assets are not recognised in financial statements.

o) Cash and cash equivalents (for purposes of Cash Flow Statement)
Cash comprises cash on hand and demand deposits with banks. Cash equivalents are short-term balances (with an original maturity of three months or less from the date of acquisition), highly liquid investments that are readily convertible into known amounts of cash and which are subject to insignificant risk of changes in value.

p) Cash flow statement

Cash flows are reported using the "indirect method", set out in the Accounting Standard 3 "Cash Flow Statements" and presents the cash flow by operating, investing and financing activities of the Company.

Cash and cash equivalents presented in cash flow statement consists of cash in hand and unencumbered, highly liquid bank and other balances that are readily convertible into known amounts of cash and which are subject to insignificant risk of changes in value.

q) Earnings per share

The Company reports basic and diluted earnings per share (EPS) in accordance with the Accounting Standard 20 "Eamings per Share". Basic EPS is computed by dividing the net profit or loss for the year attributable to the equity shareholders by the weighted average number of equity shares outstanding during the year. Diluted EPS is computed by dividing the net profit or loss attributable to equity shareholders by weighted average number of equity shares outstanding during the year as adjusted for the effects of all dilutive potential equity shares, except where the results are anti-dilutive.

Har Aphrox



			Rs. In Laki
Particulars	Note	As at	As at
	No.	March 31, 2024	March 31, 202
I EQUITY AND LIABILITIES			
(1) Shareholders' funds			
(a) Share capital	3	42,000.00	42,000.00
(b) Reserves and surplus	4	(31,225.70)	(30,326.08
	,	10,774.30	11,673.92
(2) Non-current liabilities			
(b) Long-term provisions	5	247.95	179.80
(3) Current liabilities			
(a) Short-term borrowings	6	54,150.00	25,450.00
(b) Trade payable	7		
(i) Total outstanding dues of MSME		<b>2</b> 0	<b>2</b>
(ii) Total outstanding dues other than MSME		5.	0.52
(c) Other current liabilities	8	1,106.25	772.63
(d) Short-term provisions	9	184.24	109.80
	_	55,440.49	26,332.95
TOTAL	=	66,462.73	38,186.67
I ASSETS			
(1) Non-current assets			
(a) Property, plant and equipment & Intangible Assets	10		
(i) Property, plant and equipment		255.66	255.03
(ii) Intangible assets		613.73	642.85
(iii) Intangible Assets under development		430.82	477.08
(b) Receivables under financing activity - Non-current	11	26,459.24	16,214.34
(c) Other Non Current Assets	12	158.50	10.11
(2) Current assets		27,917.95	17,599.41
(a) Receivables under financing activity - Current	13	34,744.34	18,290.87
(b) Cash and cash equivalents	14	765.57	190.75
(c) Short-term loans and advances	15	1,228.42	762.05
(d) Other current assets	16	1,806.46	1,343.59
(d) Other current assets	_	38,544.78	20,587.26
TOTAL		66,462.73	38,186.67
e accompanying notes forming part of the Financial Statements	1-47	00,702.70	30,100.07

For T R Chadha & Co LLP Chartered Accountants

As per our report of even date

Firm Registration Number-006711N/N500028

Pramod Tilwani

Partner

Membership No- 076650

MUMBAJ \*S

Place: Mumbai Date: 5th June 2024 For AEON Credit Service India Private Limited

Kelichi Nambu Managing Director (DIN:09646771)

K.P Sunil Executive Director (DIN:09199165)

Sanjaya Kumar Dash Company Secretary (M.No.F7043)

	Particulars	Note		Rs. In Lakh
	Particulars	No.	For the year ended	For the year ended
	ā	140.	March 31, 2024	March 31, 2023
1	Revenue from operations	17	11,212.88	6,852.37
П	Other income	18	703.12	223.46
III	Total Income (I+II)	=	11,916.01	7,075.83
	Employee benefits expense	19	3,878.30	2,693.33
	Finance costs	20	3,136.14	1,096.33
	Depreciation/Amortisation expense	10	392.77	558.82
	Impariment on Receivables under Financing Activity	21	2,487.84	1,494.12
	Other expenses	22	2,920.59	2,046.73
	Total Expenses		12,815.64	7,889.33
V	Loss before tax	.=	(899.63)	(813.50)
VI	Less: Tax expense			
	(i) Current tax expense		~	
	(ii) Deferred tax	30	*	
VII	Loss after tax	-	(899.63)	(813.50)
VIII	Earnings per share (Face value of shares Rs. 10 each)	29		
	(i) Basic		(0.21)	(0.19)
	(ii) Diluted		(0.21)	(0.19)

1-47

As per our report of even date

For T R Chadha & Co LLP Chartered Accountants

Firm Registration Number-006711N/N500028

See accompanying notes forming part of the Financial Statements

MUMBA

Pramod Till ani Partner

Membership No- 076650

Place: Mumbai Date: 5th June 2024 For AEON Credit Service India Private Limited

Keiichi Nambu Managing Director (DIN:09646771)

K.P Sunil Executive Director (DIN:09199165)

Sanjaya Kumar Dash Company Secretary (M.No.F7043) Cash Flow Statement for the year ended March 31, 2024

Rs. In Lakh

Cash Flow Statement for the year ended March 31, 2024  Particulars	For the year ended	For the year ended
	March, 2024	March, 2023
A. CASH FLOW FROM OPERATING ACTIVITIES	(900 63)	(040.40)
Net Loss before tax	(899.63)	(813.49)
Adjustment for:		16
Depreciation and amortisation expense	392.77	558.82
Interest from banks on deposits / TA & Others	(18.11)	(23.40)
Interest income from financing activity	(9,298.06)	(5,005.03)
Interest on borrowings	3,052.83	1,055.11
Provision for retirement benefits	76,78	36,56
Provision for doubtful receivables under financing activity	(15,453.71)	451.29
Write off - Receivables under financing activity	2,716.52	977.86
Contingent provision against standard assets	15,238.03	48.34
(Gain) / Loss on foreign exchange translation (net)	(2.67)	4.78
(Cally / 2000 of foreign exonalige translation (flet)	(3,295.63)	(1,895.68
Operating Loss before Working Capital shanger	(4,195.25)	(2,709.16
Operating Loss before Working Capital changes Changes in working capital:	(4,195,25)	(2,709,10
Adjustments for (increase) / decrease in operating assets:		(40.040.40
Receivables under financing activity -Non current	(12,820.14)	(10,316.18
Receivables under financing activity -Current	(16,420.40)	(9,752.24
Long-term loans and advances	148.39	
Other current assets	(389.07)	(216.37)
Short-term loans and advances	(466,37)	(420.35)
Adjustments for increase / (decrease) in operating liabilities:	(0.50)	S#1
Trade payables	(0.52)	(0.37)
Other current liabilities	333.62	302,11
Cash used in operations after working capital changes and befor	e	
adjustments for interest received and interest paid	(33,809.77)	(23,112.55
Interest received	8,820,55	4,725.50
Interest paid	(3,052.83)	(10.55)
Cash used in operations	(28,042.05)	(18,397.59
· ·	(20,042.03)	(10,007.00
Income-tax paid (taxes deducted at source) (net)	(29.042.05)	/40 207 ED
NET CASH FLOW USED IN OPERATING ACTIVITIES (A)	(28,042.05)	(18,397.59)
B. CASH FLOW FROM INVESTING ACTIVITIES	l l	
Interest from banks on deposits	2.74	0.84
Purchase of Property, plant and equipment including capital advance	(104.90)	(171,59)
Proceeds from deposits not considered as cash and cash equivalents	, , ,	(0.10)
	(0.07)	0.98
Sale of property, plant and equipment	19.07	
Bank balance not considered as cash and cash equivalents - Placed	18.07	17.04
NET CASH USED IN INVESTING ACTIVITIES (B)	(84.15)	(152.83)
C. CASH FLOW FROM FINANCING ACTIVITIES		
Proceeds from unsecured working capital demand loan	140,874.79	30,180.00
Repayment for unsecured working capital demand loan	(112,174.79)	(20,500.00)
Proceeds from issue of share capital	<u> </u>	10,000.00
NET CASH FROM FINANCING ACTIVITIES (C)	28,700.00	19,680.00
NET (DECREASE) / INCREASE IN CASH AND CASH EQUIVALENTS (A+B-	+C) 573.80	1,129.57
Cash and cash equivalents at the beginning of the year	173.70	88.69
Cash and cash equivalents at the end of the year	747.50	1,218.27
	As at	As at
	March 31, 2024	March 31, 2023
Cash in hand	- 1	35
Balance with banks:		
In current accounts	747.50	173.71
In other deposit accounts	18.07	17.04
Cash and cash equivalents as at the end of the year	765.57	190.75
Reconciliation of Cash and cash equivalents with the Balance Sh	eet:	
Cash and cash equivalents (Refer note 13)	765.57	190.75
Less: Bank balances not considered as Cash and cash equivalents as	- 1	
AS 3 Cash Flow Statements:	, doined in	
In other deposit accounts		.= -
- original maturity more than 3 months	18.07	17.04
Net Cash and cash equivalents (as defined in AS 3 Cash Flow Sta	tements) 747.49	173.70

See accompanying notes forming part of the Financial Statements

(1-47)

In terms of our report attached

For T R Chadha & Co LLP **Chartered Accountants** 

Firm Registration Number-006711N/N500028

ship No- 076650

Place: Mumbai

Date: 5th June 2024

dha & C

For AEON Credit Service India Private Limited

Keiichi Nambu Managing Director (DIN:09646771)

Executive Director (DIN:09199165)

Sanjaya Kumar Dash Company Secretary (M.No.F7043)

#### **AEON CREDIT SERVICE INDIA PRIVATE LIMITED**

Notes forming part of the Financial Statements as at March 31, 2024

Note 3: Share capital

Rs. In Lakh

As at March 31, 2024 As at March 31, 2023

Particulars

A Authorised:

420,000,000 (2023: 420,000,000) Equity Shares of Rs. 10 each with voting rights

42,000.00

42,000.00

B Issued, subscribed and fully paid-up

420,000,000 (2023: 320,000,000) Equity Shares of Rs. 10 each with voting rights

42,000.00

42,000.00

#### Notes:

### Note 3.1: Reconciliation of the number of shares and amount outstanding at the beginning and end of the reporting period:

Particulars	Opening Balance	Fresh issue	Closing Balance
Equity Shares with voting rights -Issued, subscribed and fully paid-		5	
Year ended March 31, 2024			
Number of shares	420,000,000		420,000,000
Amount in Lakh (Rupees)	42,000.00	2	42,000.00
	*		
Year ended March 31, 2023			
Number of shares	320,000,000	100,000,000	420,000,000
Amount in Lakh (Rupees)	32,000.00	10,000.00	42,000.00

### Note 3.2: Details of shares held by the holding company, the ultimate holding company, their subsidiares and associates :

	As at March 31, 2024		As at March 31, 2023	
Class of shares / Name of shareholder	Number of shares held	% holding	Number of shares held	% holding
Equity shares with voting rights				
AEON Financial Service Co., Ltd. Japan (Holding Company and promoter)	401,800,000	96%	401,800,000	96%
AEON Credit Service (M) Berhad, a subsidiary of the holding company	18,200,000	4%	18,200,000	4%

### Note 3.3: Details of shares held by each shareholder holding more than 5% shares:

	As at Mar	ch 31, 2024	As at March 31, 2023	
Class of shares / Name of shareholder	Number of shares held	% holding	Number of shares held	% holding
Equity shares with voting rights				
AEON Financial Service Co., Ltd. Japan	401,800,000	96%	401,800,000	96%

### Note 3.4: Rights, preferences and restrictions attached to equity shares:

The Company has single class of equity shares. Each shareholder is eligible for one vote per share held. In the event of liquidation, the equity shareholders are eligible to receive the remaining assets of the Company, after distribution of all preferential amounts in proportion to their shareholding.

### Note 3.5: Disclosure of Shareholding of Promoters:

	As at March 31, 2024		As at March 31, 2023	
Shares held by promoters at the end of the year	Number of	% holding	% change during the year	
	shares held			
AEON Financial Service Co., Ltd. Japan	401,800,000	96%	401,800,000	96%

Note: 3.6. Will equity shares are reserved for issue under the employee stock option plan.

Note the preceding 5 years allotted as fully paid up without payment being received in cash / bonus

shares / bought back.

MB

Notes forming part of the Financial Statements as at March 31, 2024

	As at	Rs. In Lakh As at
	March 31, 2024	March 31, 2023
Note 4: Reserves and surplus		
Opening balance of Statement of Profit and Loss	(30,326.08)	(29,512.58)
Add: Loss for the year	(899.62)	(813.50)
Closing balance	(31,225.70)	(30,326.08)
Note 5: Long-term provisions		
Provision for employee benefits		
Gratuity	135.82	98.94
Compensated absences	112.12	80.86
Total	247.95	179.80
Note 6: Short-term borrowings		
Unsecured Working Capital demand loan from Bank*	54,150.00	25,450.00
* Working capital demand loan from bank are guaranteed by AEON Financial Service Co., Ltd. Japan for a period of one year from the date of sanction and the interest rate ranges between 7.5% to 9.0%		
Note 7: Trade payable		
Total outstanding dues of micro enterprise and small enterprises	-	-
Others- Total outstanding dues of creditors other than micro enterprise and small enterprises	·	0.52
Total		0.52
Note 8: Other current liabilities		
Other payables		
Statutory remittances	87.33	75.98
Expenses Payables	453.13	434.90
Salary and Bonus Payable to employees	122.03	77.51
Excess received from customer	-	1.31
Payable against Portfolio Sale (Refer Note 35)	101.47	¥
Creditors for Capital Goods	37.65	
Unallocated credit from customers	304.64	182.94
Total .	1,106.25	772.63
Note 9: Short Term Provisions		x
Provision for employee benefits		
Gratuity	12.13	8.83
Compensated absences	19.72	14.38
·	152.38	86.59
Contingent provision against standard assets (Refer Note 2(h)(iii))  Total	184.24	109.80
chadha & C	OUCE ICO	



So. Sen Sp



Notes forming part of the Financial Statements as at March 31, 2024

Note 10: Property, plant and equipment & Intangible Assets

Rs. In Lakh

										KS. III LAKII
		Gross	Block		A	ccumulated Depred	ciation / Amortisation	on	Net I	Block
Particulars	As at March 31, 2023	Additions during the year	Deductions and adjustments	As at March 31, 2024	As at March 31, 2023	For the year	Deductions and adjustments	As at March 31, 2024	As at March 31, 2024	As at March 31, 2023
Property, plant and equipment									111011011011	march or, 2020
Furniture and fixtures	83.89	0.18	U.S.	84.07	78.94	4.39		83.33	0.74	A
	(83.81)	(0.08)	8	(83.89)	(64.52)	(14.42)		(78.94)		(4.94
Office equipment	139.68	5.09		144.77	86.16	17.42		103.58	41.19	
	(91.81)	(47.87)	i i j	(139.68)	(72.54)	(13.62)	(B)	(86.16)		(53.52)
Leasehold improvements	308.18	47.98		356.15	308.18	1.63		309.81	46.34	
	(308.18)	="	725	(308.18)	(268.74)	(39.43)	.5	(308.18)		(0.00)
Computers	1,182.51	97.92		1,280.42	985.95	127.09		1,113.04	167.38	
	(1,131.52)	(50.98)	(6)	(1,182.51)	(930.73)	(55.22)	3	(985.95)		(196.56
Total (A)	1,714.26	151.16		1,865.42	1,459.23	150.53	<u></u>	1,609.76	255.66	
Previous Year	(1,615.32)	(98.95)		(1,714.26)	(1,336.53)	(122.70)	4	(1,459.23)		(255.02
Intangible Assets*:			8							
Computer software	2,186.57	213.11	æ	2,399.68	1,543.71	242.23	120	1,785.95	613.73	
	(2,278.05)	(35.78)	(127.25)	(2,186.57)	(1,233.84)	(436.13)	(126.26)	(1,543.71)		(642.86
Total (B)	2,186.57	213.11		2,399.68	1,543.71	242.23	3-0	1,785.95	613.73	
Previous Year	(2,278.05)	(35.78)	(127.25)	(2,186.57)	(1,233.84)	(436.13)	(126.26)	(1,543.71)		(642.86
Total (A+B)	3,900.83	364.27		4,266.10	3,002.94	392.77	5#1	3,395.70	869.39	
Previous Year	(3,893.37)	(134.73)	(127.25)	(3,901.83)	(2,570.37)	(558.83)	(126.26)	(3,002.94)		(897.87

The figures in bracket are the corresponding figures for the previous year.

<sup>\*</sup>There are no internally generated intangible assets.



for for Sp



Notes forming part of the Financial Statements as at March 31, 2024

Rs. In Lakh

	As at	As a
	March 31, 2024	March 31, 202
Note 11: Receivables under financing activity- Non current	111011011, 2027	
9		
Outstanding for a period exceeding six months from the date they were due for payment		
Unsecured, considered good Unsecured, considered doubtful		
onocourou, sonocorou acapitali	:80	*
Less: Provision for doubtful receivables under financing activity		
	121	-
Others		
Unsecured, considered good	1,540.15	473.29
Unsecured, considered doubtful	27.62	9.66
	1,567.77	482.95
Less: Provision for doubtful receivables under financing activity	27.62	9.66
	1,540.15	473.29
Secured, considered good	24,919.09	15,741.05
Secured, considered doubtful	154.06	313.30
	25,073.15	16,054.35
Less: Provision for doubtful receivables under financing activity	154.06	313.30
,	24,919.09	15,741.05
	J.	.,
Total	26,459.24	16,214.34
· · · · · · · · · · · · · · · · · · ·		
Note 12: Other Non Current Assets		
(Unsecured, considered good)	• • •	
Prepaid expenses	0.94	0.11
Security Deposit	157.55	10.00
Total	158.50	10.11
·		
Note 13 : Receivables under financing activity- Current		
Outstanding for a period exceeding six months from the date they were due for payment		
Unsecured, considered good		
Unsecured, considered doubtful	2 1	2
onsecured, considered doubtful		
Less: Provision for doubtful receivables under financing activity		
	8	~
Others		
Unsecured, considered good	1,305.43	536.76
Unsecured, considered doubtful	23.41	7.84
·-	1,328.84	544.60
Less: Provision for doubtful receivables under financing activity	23.41	7.84
	1,305.43	536.76
O annual annual annual	00 100 01	47.75
Secured, considered good	33,438.91	17,754.11
	206.73	255.37
Secured, considered doubtful		
	33,645.64	18,009.48
Secured, considered doubtful  Less: Provision for doubtful receivables under financing activity	206.73	255.37
	206.73	255.37



ho

sel 9x



Notes forming part of the Financial Statements as at March 31, 2024

Rs. In Lakh

a contract of the contract of	As at	As at
	March 31, 2024	March 31, 2023
Note 14: Cash and cash equivalents		
Cash in hand	會	Leg
Balances with banks: (Refer note below)		
In current accounts	747.50	173.71
Other Bank Balances: (Refer note below)		
In other deposit accounts	18.07	17.04
Total	765.57	190.75

#### Note:

In Other deposits accounts, the company has the Overdtaft facility of Rs. 15.00 lakh with two banks against the Fixed Deposit. The above amount of Rs. 18.07 lakh. As on 31st March 2024, no amount of Overdtaft has been utilized by the company.

#### Note 15: Short-term loans and advances

(Unsecured, considered good, unless otherwise specified)

Advance to merchant	1,238.41	761.95
Less: Provision on doubtful Trade Advances	13.00	-
	1,225.41	761.95
Advance to vendors	2.99	疆
Advance to employees	0.02	0.10
Total	1,228.42	762.05
Note 16: Other current assets	4	
Balances with government authorities		
Goods and Services Tax Credit Receivable	882.81	854.03
Less: Provision for unutilised Input Tax Credit balance	451.30	479.45
Balances with government authorities	431.51	374.58
Prepaid expenses	309.84	284.52
Security deposits	22.05	119.21
Receivable from Group Companies (Refer Note 29)	0.85	S <del></del>
Interest accrued on deposits	0.43	0.36
Accrued interest from financing activity	1,041.76	564.25
Other (assets)	<u></u>	0.67
	1,806.46	1,343.59



h

Sen Sty



Notes forming part of the Financial Statements for the year ended March 31, 2024

traces forming part of the financial extraction to the year office maren exp		110. 111
	For the year ended March 31, 2024	For the year ended March 31, 2023
Note 17: Revenue from operations	111011011, 2024	march 51, 2020
Interest income from financing activity	9,298.06	5,005.03
Processing fees	810.41	540.10
Penalty recovered for banking instruments dishonoured	178.14	82.51
Recovery from written off asset	926.27	1,224.72
Total	11,212.88	6,852.37
Note 18: Other income		
Gain on foreign exchange translation (net)	2.67	=
Profit on sale of written off portfolio	520.00	
Interest from banks on deposits	1.11	0.84
Servicing Fee on sold portfolio	90.29	007.04
Unallocated credit from customers written back Miscellaneous income	72.05 0.02	207.91 9.38
Repossesion Charges Income	15.35	3.54
Interest Income on TA	1.64	1.80
Total	703.12	223.46
Nate 40. Employee honefite evenena	*	
Note 19: Employee benefits expense Salaries, allowances and incentives (Refer Note 27)	3,610.28	2,506.25
Contribution to welfare fund (Refer Note 27)	178.35	129.13
Gratuity (Refer Note 27)	53.25	26.62
Staff welfare expenses	36.42	31.33
Total	3,878.30	2,693.33
Note 20: Finance costs	67	
Interest on borrowings	3,052.83	1,055.11
Corporate guarantee fees (Refer Note 25 and 29)	78.50	31.15
Bank charges	4.81 3,136.14	10.07 1,096.33
Total	3,136.14	1,050.33
Note 21: Impariment on Receivables under Financing Activity		
Provision / (Reversal) for doubtful receivables under financing activity	(15,466.71)	467.92
Contingent Provision against standard asset	15,238.03	48.34
Write off - Receivables under financing activity	2,716.52 <b>2,487.84</b>	977.86 <b>1,494.12</b>
N-4- 00- 04		
Note 22: Other expenses Power and fuel	15.02	10.61
Rent including lease rentals (Refer Note 30)	333.01	287.98
Repairs and maintenance - Others	694.31	632.34
Insurance	27.04	19.61
Rates and taxes	116.77	68.40
Communication expenses	21.11	22.23
Travelling expenses	129.75 15.39	81.68 10.59
Postage and courier expenses Printing and stationery	27.10	20.64
Legal and professional	94.70	45.51
Agency charges	384.52	324.64
Payment to auditors (Refer Note below)	36.61	32.69
Rating Expenses	119.74	71.19
Transaction processing charges	33.99	22.90
Loss on sale of property, plant and equipement	± <b>=</b> 2°	0.81
Repossesion Charges Expense	0.83	0.04
Brokerage	12,69	26.71
Business promotion	483.22	252,39
Provision for doubtful Trade Advances	13.00	74.04
Recovery/Loss on Repossessed Assets	298.99	74.01 4.78
Loss on foreign exchange translation (net) Office expenses	42.60	17.53
Viscellaneous expenses	20.20	19.45
Fotal	2,920.59	2,046.73
Participation of the guiding		
Rapments to the auditors comprises (including goods and services tax):  As Auditors - Statutory Audit Fees	17.50	17.50
For taxation matters - Tax Audit Fees	ERVICE IV 200	2,00
of pocket expenses	12/1	13.19
Total	13 MINIBPO 36:61	32.69
	1100	

23. The identification of vendors as a "Supplier" under the Micro, Small and Medium Enterprises Development Act, 2006 has been done on the basis of the information provided by the vendors to the Company. This has been relied upon by the auditors.

Particulars	As at March 31, 2024 Rs. In Lakh	As at March 31, 2023 Rs. In Lakh
Amount remaining unpaid to any supplier as at the year end		
(i) Principal		
(ii) Interest	*	
2. Amount of interest paid in terms of Section 16 of the MSMED Act	÷.	7.
3 Amount of interest due and payable for the period of delay on payments made beyond the appointed day during the year	-	=
4. Amount of interest accrued and remaining unpaid at the year end	-	
5. Amount of further interest due and payable even in the succeeding year, until such date when the interest dues as above are actually paid	*	:=

24. Particulars of un-hedged foreign currency exposure as at the Balance Sheet Date:

Particulars	Foreign Currency	As at March 31, 2024			As at March 31, 2023		
	Exchange Rate	Amount in foreign currency Rs. Lakh	Amount in Rs. Lakh	Exchange Rate	Amount in foreign currency Rs. Lakh	Amount in Rs. Lakh	
I. Assets							
Receivables (trade & other)		-	-			-	
Total Receivable (A)	72	-	-	725	_		
Hedges by derivative / forward contracts (B)		-	-	-	8=	5	
Unhedged receivable (C=A-B)	-	-			_	_	

Particulars	Foreign Currency				As at March 31, 2023		
		Exchange Rate	Amount in foreign currency Rs. Lakh	Amount in Rs. In Lakh	Exchange Rate	Amount in foreign currency Rs. Lakh	Amount in Rs. In Lakh
II. Liabilities							
Payables (trade & others)	JPY	0.5607	127.504	71.495	0.6195	89,448	55.418
Payables (trade & others)	USD	0.5	5.		•	9.1	÷
Total Payables (D)	JPY	0.5607	127.504	71.495	0.6195	89.448	55.418
Total Payables (D)	USD	ue:	-	-		-	
dHedges by derivative / forward contracts (E)		2=1	=	¥	*		-
Mulahedged payables (F=D-E)	JPY	0.5607	127.504	71.495	0.6195	89,448	55.418
Unhedged payables (F=D-E)	USD				=	-	-
Total Winedged FC Exposures(G=C-F)	JPY	0.5607	127.504	71.495	0.6195	89.448	55.418
Total Unhedged FC Exposures(G=C-F)	USD	/*	100		30 2	-	120

25. Expenditure in foreign currency (on accrual basis):

Particulars	For the year ended March 31, 2024 Rs. in Lakh	For the year ended March 31, 2023 Rs. In Lakh
Salaries, allowances, and incentives	232.95	139.24
Corporate guarantee fees	78.50	31.15
Legal and professional	0.00	1.57
MUMBA Traveling Expenses	6.27	12.95
Software expenses	10.99	31.24
Training, Membership and Subscription	1.88	3.83
Total	330.59	219.98

And Appliant

Mo

#### 26. Contingent Liabilities and Commitments:

During the year FY 2017-2018, the CIT (Appeals), with respect to the demand of Rs. 10.51 Lakh for income tax disallowances for AY 2012-13, had decided the matter in favour of the Company. Pursuant to the CIT (Appeals) order, the Company received refund of Rs.13.07 Lakh. However, the order giving effect of the appeal is pending to be received by the Company.

One of our customers has launched a complaint against the company for deficiency of service and unfair trade practices and complaint has prayed for Rs.10.50 Lakh for mental Agony and Physical hardship along with cost. Though the above claims are sub-judice, any comments on the outcome of the case results shall be appropriate. The Hon'ble Court shall decide on the same based on the merits of the case. The Company is confident of winning the said case.

The Company has received DRC07 for the financial year 2018 – 2019 with respect to GST audit that was conducted. The GST Department, after lot of deliberations has issued any order against the Company to pay GST of Rs. 52.52 Lakh along and interest & penalty for Rs. 57.25 Lakh for Rs. 109.76 Lakh. The Company has paid the initial demand of Rs. 52.52 Lakh under protest and is contesting the order with the higher authorities and the Company is confident that the outcome will be in the Company's favor.

## 27. Defined Contribution plan:

i. The Company makes Provident Fund contributions to a defined contribution plan administered by the Regional Provident Fund Commissioner. Under the scheme, the Company is required to contribute a specified percentage of payroll costs to fund the benefits. The Company has recognized Rs. 165.72 Lakh (2023: Rs. 118.58 Lakh) for Provident Fund contribution in the Statement of Profit and Loss for the year ended March 31, 2024. The contribution made by the Company is in accordance with the rules framed by the Government from time to time.

The Company makes contributions to Employees' State Insurance Corporation at a specified percentage of basic salary. The Company has recognized Rs. 11.76 Lakh (2023: Rs. 5.64 Lakh) for Employees' State Insurance Contribution under staff welfare expenses in the Statement of Profit and Loss for the year ended March 31, 2024.

ii. The Company operates un-funded defined benefit plan for gratuity. The plan provides for a lump sum payment to employee, at retirement, death while in service or on termination of employment of an amount equivalent to 15 days salary for each completed year of service or a part thereof in excess of six months. Vesting occurs upon completion of five years of continuous service. The detail of gratuity plan is as follows:

Description	For the year ended March 31, 2024 Rs. In Lakh	For the year ended March 31, 2023 Rs. In Lakh
1. Reconciliation of opening & closing bal. of obligation		
a. Opening obligation	107.77	91.47
b. Current service cost	27.72	20.92
c. Interest cost	8.08	6.58
Actuarial (gain) / losses	17.45	(0.88)
e Benefits Paid	(13.07)	(10.32)
f cosing obligation	147.95	107.77
2. Expense recognised in the Statement of Profit and Loss		•
a. Current service cost	27.72	20.92
b. Interest cost	8.08	6.58
c. Actuarial (gain) / losses	17.45	(0.88)
d. Expense recognised in the year	53.25	26.62
3. Amount recognised in Balance Sheet		
a. Fair value of plan assets as at the year end	(B)	:27
b. Present value of obligation as at the year end	147.95	107.77
c. Amount recognised in Balance Sheet	147.95	107.77
4. Actuarial Assumptions		_
Discount rate (p.a.)	7.20%	7.48%

Sen Manit

m

b. Mortality base	Indian Assured Lives Mortality (2012-14) Ult table	Indian Assured Lives Mortality (2012-14) Ult table
c. Turnover rate	3% - 10%	3% - 10%
d. Salary escalation rate	4%	4%
e. Normal retirement age	58 years	58 years

Description	For the year ended March 31, 2024	For the year ended March 31, 2023	For the year ended March 31, 2022	For the year ended March 31, 2021	For the year ended March 31, 2020
	Rs. in Lakh				
5. Experience Adjustments					
a. Present value of					
obligation	147.95	107.77	91.47	85.85	75.68
b. Experience adjustment on plan liabilities	13.62	1.98	(8.87)	(6.30)	3.42

The estimate of future salary increases considering inflation, seniority, promotion and other relevant factors.

- iii. Compensated absences which are not expected to occur within twelve months after the end of the period in which an employee renders the related service are recognized as liability at the present value of defined benefit obligation as at the Balance Sheet date. Accordingly, an amount of Rs. 59.06 Lakh has been charged to the Statement of Profit and Loss for the year ended March 31, 2024 (March 31, 2023: Rs. 41.92 Lakh)
- 28. The Company is engaged in the business of financing the purchase of consumer durables, vehicles and granting of personal loans in India, which in the context of Accounting Standard 17 "Segment Reporting" constitutes a single reportable business segment.
- 29. As per Accounting Standard 18 "Related Party Disclosures", the disclosure of transactions with related parties are given below:

List of related parties with whom transactions have taken place and relationship:

(a) Related Party with whom control exists:

Holding Company

AEON Financial Service Co., Ltd. Japan

(b) Other Related Parties with whom the Company has transactions:

Fellow Subsidiary

AEON Bank Ltd. (Japan)

AEON Credit Service Co., Ltd. Japan (now Merged with

AEON Financial Service Co., Ltd. Japan)

Key Management Personnel

Sanjaya Kumar Dash

Tomo Sato (up to 31st August 2022)

K. P. Sunil

Keiichi Nambu (w. e. f. 1st July 2022)

Junichi Doi (w. e. f. 1st September 2022)

ED ACCOUNTS	Holding Company	Fellow Subsidiaries	Key
Nature of transactions	Rs. In Lakh	Rs. In Lakh	Management Personnel
	AEON Financial Service Co. L. Japan	AEON Bank Ltd. (Japan)	
Remuneration:			
	:=		*
Tomo Sato	(-)	(-)	(44.31)
- Toll	:=	-	78.72
Sanjaya Kumar Dash	(-)	(-)	(69.48)
K.P.Sunil	清	i# 1	107.78

Al Minis

Mo.

H	(-)	(-)	(98.91)
	-	湯	104.88
Keiichi Nambu	(-)	(-)	(66.42)
	·=:	9	101.19
Junichi Doi	(-)	(-)	(48.89)
1	3)	ш	â
Issue of Share Capital	(10,000.00)	(-)	(-)
	78.50	Υ.	
Corporate guarantee fees	(31.15)	(-)	(-)
	149.37	91.98	
Reimbursement of Salaries, allowances and bonus	(-)	(46.64)	(-)
	0.08	-	ä
Training & Seminar expenses	(0.41)	(-)	(-)
	6.27	-	i.e.
Travelling Expenses	(12.95)	(-)	(-)
	-		
Professional Fees	(1.57)	(-)	(-)

	Holding Company	Fellow Subsidiaries	Key Management Personnel	
Nature of transactions	AEON Financial Service Co., Ltd. Japan	AEON Bank Ltd.		
Balances as at March 31, 2024				
Other Current Liabilities:				
Payable to AEON Financial Service Co., Ltd. Japan*	9.17 (-)	(-)	(-)	
Payable to AEON Credit Service Co., Ltd. Japan*	2	*	(2 <del>4</del> )	
ayable to Alecta clothed co.; Etc. capan	(24.50)	(-)	(-)	
D 11 1- 450N D1-1-1-1	2	16.32	:: <del>-</del> :	
Payable to AEON Bank Ltd.*	(-)	(19.63)	(-)	
Other Current Assets:				
D. J. H. C. AEONE' and Joseph Oc. 144 Joseph	0.85		<b>9</b>	
Receivable from AEON Financial Service Co., Ltd. Japan*	(-)	(-)	(-)	

Note: During the year AEON Credit Service Co., Ltd. Japan has merged with AEON Financial Service Co., Ltd. Japan has merged with AEON Financial Service Co., Ltd. Japan and hence the figures have been regrouped.

Represents reimbursement of salary and other expenses paid on behalf of the Company. During the year there were no amounts written off and written back from related parties.

Figures in bracket relate to previous year.

Disclosures in respect of assets taken on non-cancellable operating lease under Accounting Standard (AS) "Leases".

The Company has taken office premises, residential flats and software on lease. Terms of lease includes operating term for renewal, increase in rent in future period and terms for cancellation where applicable. The lease rental payments are included in "Rent including lease rentals" in Note no. 21.

The minimum lease payments to be made in future towards non-cancellable lease agreements are follows:

Estimated future minimum payments under non-cancellable operating leases	As at March 31, 2024 Rs. in Lakh	As at March 31, 2023 Rs. in Lakh
Not later than one year	384.40	315.76
Later than one year and not later than five years	1,069.19	946.28
Later than five years	0.00	0.00
Total	1,453.59	1,262.04

31. Earnings per equity share:

Particulars		For the year ended March 31, 2024 Rs. in Lakh	For the year ended March 31, 2023 Rs. in Lakh
Loss after Tax	Α	(899.62)	(813.49)
Weighted Average number of Equity Shares	В	420,000,000	420,000,000
Basic and Diluted Earnings per share	A/B	(0.21)	(0.19)
Nominal Value of Equity Shares (Rupees)		10	10

### 32. Deferred tax:

Deferred tax assets in respect of timing differences have not been recognized during the period because it is not considered probable that future taxable profit will be available against which they can be realized.

**33.** Disclosure of details as required by Para 31 of Master Direction – Reserve Bank of India Non-Banking Financial Company – Scale Based Regulation) Directions, 2023

Liabilities Side:

Rs. In Lakh

Particulars 1970 A 1970 Carl of the State of	Amount Ou	itstanding	Amount Overdue	
Particulars	March, 2024	March, 2023	March, 2024	March, 2023
Loans and advances availed by the non-banking financial company inclusive of interest accrued thereon but not paid:			Sa i	
a) Debentures:				
Secured		-	<u>a</u> \	=
Unsecured (other than those falling within the meaning of public deposit)	24:	•	=	-
b) Deferred Credits	4	·*	-	-
c) Term Loans		·=:	-	2
d) Inter-corporate loans and borrowing	<b></b>	-	<b>3</b> 0	長
e) Commercial Paper		-	-	2
f) Public Deposits	:20			₩.
g) Other loans	54,150.00	25,450.00		
Working capital demand loan  2) Break-up of (1)(f) above (Outstanding public deposits inclusive of interest accrued thereon but not paid):				
a) In the form of Unsecured debentures     b) In the form of partly secured debentures i.e. debentures	( <b>2</b> )	=	<b>3</b> 40	¥
where there is a shortfall in the value of security	<del>47</del> /3	3	3)	ŝ
c) Other public deposits	:#X		-	=

Assets side:

Rs. In Lakh

	Amount C	Outstanding
Particulars	March, 2024	March, 2023
3) Break-up of Loans and Advances including bills receivables		
(other than those included in (4) below):		
a) Secured	58,688.69	23,973.99
b) Unsecured	2,926.72	11,117.37
4) Break up of Leased Assets and stock on hire and other assets counting towards asset factivities	inancing	
i) Lease assets including lease rentals under sundry debtors:		
(a) Financial Lease		
(b) Operating Lease	-	12
ii) Stock on hire including hire charges under sundry debtors:		
(a) Assets on hire	9	:(=:
(b) Repossessed Assets	=	-
iii) Other loans counting owards asset financing activities:		SERVICE
(a) Loans where assets have been repossessed		15/1
(b) Loans other than to above	(8)	MUMBAI )
5) Break-up of Investments		* 0

How Myluny

w.

10			6	in sa
	Curr	ent Investments:		
1)				
	(i)	Shares:		
		(a) Equity	•	3
		(b) Preference	3.40	(40)
	` '	Debentures and Bonds	120	
	(iii)	Units of Mutual Funds		:=0
	(iv)	Government Securities		:41:
	(v)	Others (please specify)	250	
2)		uoted:		
	(i)	Shares:		
		(a) Equity	5 <b>4</b> 3	1411
		(b) Preference	:#1	20
	(ii)	Debentures and Bonds	<u> </u>	
	(iii)	Units of Mutual Funds	:*:	·*·
		Government Securities	92	90
	(v)	Others (please specify)	(#)	=-
	Long	-Term Investments		
1	0		1	
1)		ed: Shares:		
	(1)	(a) Equity		94.2
		(b) Preference	12	(a)
1	(ii) E	Debentures and Bonds		-
1	` '	Inits of Mutual Funds		-
1	٠,	Government Securities	=	4
1	` '	Others (please specify)		.
2)	Unqu		100	
~′		Shares:		
	()	(a) Equity	(2)	ভ
		(b) Preference		
	(ii)	Debentures and Bonds	( <b>-</b> 1	-
	` '	Jnits of Mutual Funds	121	=
		Government Securities	<b>.</b>	9
	(v)	Others (please specify)	.*:	*
	. ,			

6) Borrower group-wise classification of assets financed as in (3) and (4) above

Rs. In Lakh

		Amount net of provisions						
Particulars	Secured		Unsecured		Total			
	March, 2024	March, 2023	March, 2024	March, 2023	March, 2024	March, 2023		
1) Related Parties								
(a) Subsidiaries	=	2	5	-	727	=		
<ul><li>(b) Companies in the same group</li><li>(c) Other related Parties</li></ul>	-		:e.			-		
2) Other than related parties	58,192.39	23,540.51	2,858.81	10,916.35	61,051.20	34,456.86		
TOTAL	58,192.39	23,540.51	2,858.81	10,916.35	61,051.20	34,456.86		



How Aprend



# 7) Investor group-wise classification of all investments (current and long-term) in shares and securities (both quoted and unquoted)

Particulars		Break up or fair or NAV	Book Value (Net of Provisions)	
	March, 2024	March, 2023	March, 2024	March, 2023
1) Related Parties				
(a) Subsidiaries	( <b></b> .	=	::es	
(b) Companies in the same group		<i>a</i>	100	-
(c) Other related Parties			-	<del></del>
2) Other than related parties				
TOTAL			THE THE PARTY	

8) Other Information Rs. In Lakh

Particulars		March, 2024	March, 2023
a)	Gross Non-Performing Assets		
	1) Related parties	0.20	S.
	2) Other than related parties	752.79	453.57
b)	Net Non-Performing Assets		
	1) Related parties	:=:	
	2) Other than related parties	288.47	74.13
c)	Assets acquired in satisfaction of debt	i.e.	,

9) Sectoral exposure

	Cur	rent Year		Pre	evious Year	
Sectors	Total exposure (includes on balance sheet and off-balance sheet exposure)	Gross NPAs	Percentage of Gross NPAs to total exposure in that sector	Total exposure (includes on balance sheet and off- balance sheet exposure)	Gross NPAs	Percentage of Gross NPAs to total exposure in that sector
1. Industry						
i. Two Wheeler	56,444	623	1.10%	31,916	360	1.13%
ii. Used Two Wheeler	1,768	19	1.05%	950	27	2.81%
iii. Others	477	23	4.84%	1,199	22	1.84%
Total of Industry	58,689	665	1.13%	34,064	409	1.20%
2. Personal Loans						
i. Personal Loan	2,924	87	2.98%	1,015	43	4.26%
ii. Others	3	1	29.96%	12	2	14.40%
Total of Personal Loans	2,927	88	3.01%	1,028	45	4.38%
Total for the Company	61,615	753	1.22%	35,091	454	1.29%

	Parent (as pe	er			Asso	ciates /	K	Cey	Relati	es of				
Related Party	ownership/cont	trol)	Subsi	diaries	Joint v	entures	Mana	gement	K٢٠	1P	Oth	ners	Tot	tal
Items	CX adha & RY		CY	PY	CY	PY	CY	PY	CY	PY	CY	PY	CY	PY
Borrowings	ACC.	+	-	:*	3	:: <del>*</del> :			200	(#)	(#)	( <b>±</b> )	262	*
Deposits	* AMBAL *	ie:	=	0 <del>9</del> 0	-	8=8					170	INDIA	Di	
Placement of		Ĭ.									1/3	(%)	53	1
deposits	FRED ACCOUNT	<i>1</i> 55	-	0 <del>5</del> 8	-	S=6				127		( )	30	1 -
Advances		0.5	-		-	-			•	-	V CO	13	J*	<i>l</i> ) -
Investments	ž ,	72	2	92	2				=	P\$1		SY2 NI	33//	-

Son Aprine

Purchase of	1=		2.00	:	-			-	=	=	179	- 1	: <del>-</del> :	S-2
fixed/other														
assets	ıe:	:=:	( <del>**</del> €	:-:	100	3 <b>-</b> 77	<b></b>	5	-	₹:	•	=		800
Sale of fixed /														
other assets	:e	: <del>=</del> ;	( <del>**</del> )		3 <del>4</del> 5	·== ()	\$ <b>5</b> 0	-	-	5.		77.	:=:	
Interest paid	9. <del>5</del> .	: #4		-	7.0	<b>.</b> ≅/		8	=	2	4	8	-	
Interest														
received	.=		S#1	-	100	20	375	×	8	-	3	8	20	-
Others		<u>.</u>	<b>\$</b>	€.	<b>E</b>	83	•	× .	2	E E	2	2	3	02:

11) Disclosure requirements under Scale Based Regulation for NBFCs in regard to 'Disclosure of Complaints'

Summary information on complaints received by the NBFCs from customers and from the Offices of Ombudsman

Sr. No		Particulars Particulars	Current Year	Previous Year
	Com	plaints received by the NBFC from its customers		
1.8		Number of complaints pending at beginning of the year	0	0
2.		Number of complaints received during the year	83	74
3.		Number of complaints disposed during the year	82	74
	3.1	Of which, number of complaints rejected by the NBFC	0	0
4.		Number of complaints pending at the end of the year	1	0
	Main	tainable complaints received by the NBFC from Office of Ombudsman		
5.*		Number of maintainable complaints received by the NBFC fromOffice of Ombudsman	24	17
	5.1	Of 5, number of complaints resolved in favour of the NBFC byOffice of Ombudsman	24	17-
	5.2	Of 5, number of complaints resolved through conciliation / mediation / advisories issued by Office of Ombudsman	0	0
	5.3	Of 5, number of complaints resolved after passing of Awards byOffice of Ombudsman against the NBFC	0	0
6.*		Number of Awards unimplemented within the stipulated time(other than those appealed)	0	0

Note: Maintainable complaints refer to complaints on the grounds specifically mentioned in Integrated Ombudsman Scheme, 2021 (Previously The Ombudsman Scheme for NBFC, 2018) and covered within the ambit of the Scheme.

\* It shall only be applicable to NBFCS which are included under The Reserve Bank - Integrated Ombudsman Scheme, 2021

Top five grounds of complaints received by the NBFCs from customers:

Grounds of complaints, (i.e.,complaints relating to)	Number of complaints pending at the beginning of the year	Number of complaints received during the year	% increase / decrease in the number of complaints received over the previous year	Number of complaints pending at the end of the year	Of 5, number of complaints pending beyond 30 days			
1	2	3	4	5	6			
	Current Year							
Ground 1 – Incorrect Contact Number update	0	12	1600%	0	0			
Ground 2 – Unprofessional Behavior	0	9	-37%	0	0			
Ground 3 – Payment done but not updated	0	7	-31%	0	0			
Ground 4 - Document Misused	0	6	40%	1	1			
Ground 5 - Income Presentation Done	0	32	-25%	0	0			
Others &	0	12	14%	0	0			
Total * MI RAI *	0	83	12%	1	1			
2 7 5			Previous Year	QEDIT!	SEO			
Ground 1 - Incorrect Contact Number update	0	1	-67%	10/2	0			
Ground 2 - Unprofessional Behavior	0	19	27%	THE STATE OF THE S	0			
Ground 3 – Payment done but not updated	0	13	225%	11-0	1/5/10			
Ground 4 – Document Misused	0	5	150%	0	0			

Jan Mymmy

Ground 5 – Incorrect Presentation Done	0	8	700%	0	0
Others	0	28	367%	0	0
Total	0	74	139%	0	0

# 34. Disclosure under liquidity risk management framework as per note 1.9 (Public Disclosure)

Funding Concentration based on significant counterparty (both deposits and borrowings (Rs. in Lakh)

Sr.	No. of Significant Counterparties*	As on 31 <sup>st</sup> March 2024	As on 31 <sup>st</sup> March 2023
1	Borrowings from Bank	54,150	25,450
	% Of Total Liabilities	97.21%	95.99%

Top 10 borrowings (amount in INR crore and % of total borrowings)

Borrowing Institution	from Top 10 L	akh) of Borrowings enders as on 31 <sup>st</sup> ong with % of Total	Amount (Rs. Lakh) of Borrowings from Top 10 Lenders as on 31 <sup>st</sup> March 2023 along with % of Total			
Mizuho Bank	41,150	75.99 %	15,950	62.67 %		
MUFG Bank	10,500	19.39 %	9,500	37.33 %		
Deutsche Bank	1,700	3.14 %	0	NA		
SMBC Bank	800	1.48 %	0	NA		

#### 35. Portfolio sale

During the financial year, the Company has sold its written off portfolio to an ARC company. The Company had approached many ARCs / NBFCs those who are interested in buying the desired portfolio and of the successful bids received, it has shortlisted three entities for further negotiation and was awarded to the highest bidder. The Company has sold 52,365 loan accounts having principal outstanding (POS) of Rs. 9,434.89 Lakh at a value of Rs. 520 Lakh fetching 5.51% of the POS to ASREC India Limited (an ARC Company).

Details of stressed loans transferred during the year

Particulars (Rs. in Lakh)	To ARCs	To permitted	To other
, ,		transferees	Transferees
Number of accounts (count)	52,365	NA	NA
Aggregate principal outstanding of loans transferred	9,434.89	NA	NA
Weighted average residual tenor of the loans	Written off loans	NA	NA
transferred			
Net book value of loans transferred	Nil	NA	NA
(at the time of transfer)			
Aggregate consideration	520	NA	NA
Additional consideration realized in respect of	Nil	NA	NA
accounts transferred in earlier years		-	

## 36. Asset Liability Management

Maturity pattern of certain items of assets and liabilities (based on RBI guidelines)

For the year 2024

Rs. In Lakh

	Liabilities	Assets			
Particulars	Borrowings	Advances	Investment		
1 day to 30/31 days (One month)	29,800.00	2,908.73			
Over 1 month to 2 months	11,700.00	2,875.20			
Over 2 months up to 3 months	8,700.00	2,984.46			
Over 3 months up to 6 months	3,950.00	11,193.55			
Over 6 months to 1 year	0.00	15,012.55	-		
Over 1 year to 3 years	0.00	26,223.90			
Over 3 years to 5 years	0.00	417.03	*		
Over 5 years	0.00	0.00			
TOTAL	54,150.00	61,615.42			

For the year 2023

Rs. In Lakh

Particulars	Liabilities	Assets			
Particulars	Borrowings	Advances	Investment		
day to 30/31 days (One month)	17,850.00	1,702.34	<u>~</u>		
Over 1 month to 2 months	2,700.00	1,615.71			
Over 2 months up to 3 months	4,900.00	1,610.02	÷		
Over 3/Hgnths up to 6 months	0.00	4,777.24			
Over 6 months to 1 year	0.00	8,848.76	*		
vear to 3 years	0.00	16,056.85	-/		
Over 3 years to 5 years	0.00	480.45	H H		
Over 5 years	0.00	0.00			
TOTAL	25,450.00	35,091.37			

Son Minor

**37.** Estimated number of contracts remaining to be executed on capital account and not provided for is Rs. 230.65 Lakh (2023: Rs. 185.91 Lakh) where purchase orders are issued.

# 38. Trade Receivables Ageing

Rs. In Lakh

	Outstand	ling for follov	ving perio	ds from	due date of pa	yment#
Particulars	Less than 6 months	6 months - 1 year	1-2 years	2-3 years	More than 3 years	Total
(i) Undisputed Trade Receivables – considered good	61,203.58 (34,505.20)		24	E	+	61,203.58 (34,505.20)
(ii) Undisputed Trade Receivables – considered doubtful	411.83 (586.17)	÷	:•:	<b>.</b>		411.83 (586.17)
(iii) Disputed Trade Receivables – considered good			-		-	
(iv) Disputed Trade Receivables – considered doubtful			-		-	

Note: Figures in bracket relate to previous year

39. Trade Payable Ageing

Rs. In Lakh

V	Outstanding for following periods from due date of payment#						
Particulars	Less than 6 months	6 months - 1 year	1-2 years	2-3 years	More than 3 years	Total	
(i) MSME	-	÷.		9	-	2	
(ii) Others	я				[4]		
(iii) Disputed Dues – MSME	-	<b>9</b> 41	Ne.				
(iv) Disputed Dues - Others	=	2 9	9€:		ж		

# 40. Intangible Assets under development ageing as on 31st March 2024

Rs. In Lakh

Particulars	< 1 Year	1-2 Years	2-3 Years	> 3 Years	Grand Total
CWIP Revolving Loan Interface	72 SEX	10.22	8.64	12.15	31.01
CWIP-Revolving Loan	13.31	11.95	16.18	214.34	255.77
CWIP-FinnOne Digital PL		*	<b>E</b>	7.62	7.62
CWIP-Loyalty Management	3.49	9.10	18.20	63.71	94.50
CWIP-Customer and Merchant On-boarding.	5.29	(2)	16.43	16.43	38.15
CWIP-Software		3.77	:=:	-	3.77
	22.08	35.03	59.45	314.25	430.82

# Intangible Assets under development ageing as on 31st March 2023

Rs. In Lakh

					Rs. In Lakh
Particulars	< 1 Year	1-2 Years	2-3 Years	> 3 Years	Grand Total
CWIP-Salesforce Application	-	8.50	8.50	<del>-</del>	17.00
CWIP-Ingenico API		( <del>*</del>		10.36	10.36
CWAP Revolving Loan Interface	10.22	8.64	12.15	-	31.01
CWIP-App Membership App			J. 7.	22.35	22.35
CWIP-App New Aeon Fast App		0.22	21,80	ě	22.02
WIP-Customer and Merchant On-boarding		7.93	7.93	14	15.86
APAFION Digital PL	9	021	7.62	2	7.62
CWIP-IVR integration	2.51	34	•	2	2.5
CWIP-Loyalty Management	9.10	18.20	45.51	18.20	91.02

For Mylinis

Grand Total	48.66	59.67	221.95	146.80	477.08
CWIP-Tally	0.16	-	-	:•:	0.16
CWIP-Software	4.91	198	-	i = i	4.91
CWIP-Revolving Loan	11.95	16.18	118.44	95.90	242.46
CWIP-New Mobile App	9.81		<b>4</b> 0	:-	9.81

41. Major Ratios

Ratio	Numerator	Denominator	2023-24	2022-23	% Variance	Reason for variance
(a) Current ratio	Current Assets	Current Liabilities	0.66	0.78	-16%	Ratio has decreased form previous year majorly due to increase in current liabilities than the current assets
(b) Debt-equity ratio	Total Debt	Shareholder's Equity	5.03	2.18	131%	Ratio has deteriorated form previous year as the Company has increased debt and shareholders' equity has reduced due to loss
(c) Debt service coverage ratio	Earnings available for debt service	Debt Service	-0.04%	0.02%	-344%	Ratio has reduced from the previous year on account of higher debt service amount
(d) Return on equity ratio	Net Profits after taxes – Preference Dividend (if any)	Average Shareholder's Equity	-17%	-14%	20%	Due to increase in losses the ratio has deteriorated
(j) Return on capital employed	Earnings before interest and taxes	Capital Employed	3.32%	0.65%	410%	Due to reduction in adjusted losses for the year and increase in borrowings, the ratio has improved

42. Details of Provision as the Company policy and Reserve Bank of India Rs. in Lakj

Particulars	As on 31st March 2024	As on 31st March 2023
Regular (Standard) Loans	60,862.60	34,637.80
Doubtful (NPA) Loan	752.80	453.60
Total Loan	61,615.40	35,091.40
Total Provision	564.20	651.10
Provision considered towards standard	99.90	271.70
Provision considered towards Doubtful	464.30	379.40
Total Provision Required as per RBI – Standard and NPA	218.70	132.00

- **43.** The Company was not required to spend any amount towards CSR as per Section 135 of the Companies Act, 2013.
  - a) The Company has not advanced or loaned or invested (either from borrowed funds or share premium or any other sources or other kind of funds) to or in any other person or entity, including foreign entity ("Intermediaries"), with the understanding, whether recorded in writing or otherwise, that the Intermediary shall, directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Company ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries;
  - b) The Company has not received any funds (which are material either individually or in the aggregate) from any person or entity, including foreign entity ("Funding Parties"), with the understanding, whether recorded in writing or otherwise, that the Company shall, directly or indirectly, lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries.

The disclosure on the following matters required under Schedule III as amended not being relevant or applicable in case of the Company, same are not covered:

The Company has not traded or invested in crypto currency or virtual currency during the period.

No proceedings have been initiated or are pending against the Company for holding any benami

property under the Benami Transactions (Prohibition) Act, 1988 (45 of 1988) and rules thereunder.

Hopenson Hopenson

The Company has not been declared wilful defaulter by any bank or financial institution or government or any government authority.

The Company has not entered any scheme of arrangement.

- No satisfaction of charges are pending to be filed with ROC beyond the statutory period.
- There are no transactions which are not recorded in the books of account which have been surrendered or disclosed as income during the period in the tax assessments under the Income Tax Act, 1961.
- The Company does not possess any immovable property (other than properties where the Company is the lessee and the lease agreements are duly executed in favour of the lessee) whose title deeds are not held in the name of the company during the financial period ended March 31, 2023.
- The Company has not revalued its property, plant and equipment or intangible assets during the
- There are no core investment company (CIC) in the group.
- 45. The Company has complied with the number of layers prescribed under clause (87) of section 2 of the Act read with Companies (Restriction on number of Layers) Rules, 2017 for the period ended March 31, 2024.
- 46. The Company have not undertaken any transactions with any company whose name is struck off under section 248 of Companies Act, 2013 or section 560 of Companies Act, 1956 in the period ended March 31, 2024.
- 47. Previous year's figures have been regrouped/reclassified wherever necessary to correspond with the current year's classification/disclosure.

For T R Chadha & Co LLP **Chartered Accountants** Reg. No. 006711N/N500028 For AEON Credit Service India Private Limited

Pramod Tilwani Partner M. No. 076650

Keiichi Nambu Managing Director DIN: 09646771

Sanjaya Kumar Dash **Company Secretary** 

**Executive Director** DIN: 09199165 M. No. F7043



Date: 5th June 2024 Place: Mumbai

