

Procedure for Complaint registration: -

Queries/ Complaints can be sent through any of the following routes:

- Call at 022-6226-6800 / 022-4906-6800 (between 10.00 AM to 7.00 PM, from Monday to Saturday (except on national holidays))
- Email at customercare@aeoncredit.co.in
- You can write at: - Customer Service, AEON Credit Service India Private Limited TF-A-01, 3rd Floor, A Wing, ART GUILD House, Phoenix Market City, LBS Road, KURLA (WEST), MUMBAI - 400070.

Escalation: -

GRIEVANCE REDRESSAL MECHANISM

Customers who wish to lodge any Complaints / Grievances or to provide any feedback may use the following channels between 10:00 am and 6:00 pm, from Monday to Friday (except on national holidays).

Telephone No: +91-22-6226-6866

Email Id : grievance@aeoncredit.co.in